Guidelines For: PR-1 Average Interval Offered

C2C Guideline:

Definition:

POTS and Specials: "Average Interval Offered" is also known as the "average appointed interval". The average number of business days between order application date and committed due date (appointment date). The application date is the date that a valid service request is received. All orders received after the "cut-off" time shown in the BA Product Interval Guide are considered received the next business day at 8:00 AM. The "cut-off" time for a CLEC order for a service will be the same as the "cut-off" time for a BA Retail order for the analogous BA Retail service. Complex Orders include: Two wire digital services (Basic Rate ISDN) and Two Wire xDSL services. Specials Orders include: All Designed circuits, 4 wire circuits (including Primary Rate ISDN and 4 wire xDSL services), all DS0, DS1 and DS3 circuits. EEL and IOF will be reported separately. Trunks: The average number of business days between date of receipt of a valid Access Service Request ("ASR") (received date restarted for each supplement) (application date) and due date committed to on firm order confirmation.

Performance Standard:

Resale: Parity with BA Retail, UNE: Parity with BA Retail, Trunks: Parity with BA Retail.

Exclusions:

BA Test Orders. Orders where customers request a due date that is greater than or less than the standard available Bell Atlantic Administrative Orders(footnote 22) with invalid intervals (Negative Intervals or intervals over 200 business days - indicative of typographical error). Additional Segments (pages or sections on individual orders) on orders (parts of a whole order are included in the whole). Suspend for non-payment and associated restore orders.(footnote 23)

Report Dimensions: BA Retail CLEC Aggregate CLEC Specific BA Affiliate Aggregate BA Affiliate Specific

Geography:

22 BA Administrative Orders - See Glossary

POTS, Complex, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen Specials, IOF and EEL: State runks: State

23 See Glossary

Report Labels: PR-1-01-2110 POTS - Business

Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Total No Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders without an outside dispatch in Product Groups

Sum of committed due date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RSPB&
AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)
WHERE STATE = '&ST&'

AND &RSPB&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST& AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND ATC IN ('W')

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-1-01-2120 POTS - Residence

Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Total No Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders without an outside dispatch in Product Groups

Sum of committed due date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RSPR&
AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0) and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RSPR&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RTPR&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPR&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-1-01-2200

01-2200 Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total No Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders without an outside dispatch in Product Groups

Sum of committed due date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSSS&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))
AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

SUM(APPINTV)

AND &RSSS&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST& AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-1-01-2341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total No Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders without an outside dispatch in Product Groups

Sum of committed due date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

and &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RSPI&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

and &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator

Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels:

PR-1-01-2342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total No Dispatch

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders without an outside dispatch in Product Groups

Sum of committed due date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &RSPD&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

SUM(APPINTV)

AND &RSPD&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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UNE (Provisioning) PR-1-01-3111 POTS - Provisioning Parity with VZ Retail Report Labels: Guidelines: PR-1 - Average Interval Offered Average Interval Offered - Total No Dispatch - Hot Cut Loop Result: (Numerator / Denominator) **Denominator:** Numerator: Count of orders without an outside dispatch in Product Groups Sum of committed due date less application date for Orders without an outside dispatch in Product Groups Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text Formula For: CLEC Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(APPINTV) WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &SOUNPSLH& AND &SOUNPSLH& AND & Exclusions & AND & Exclusions & AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 $UM_DO)=0$ and ATC in ('W') and ATC in ('W') AND &PROJECT& AND &PROJECT& AND APPINTV between 0 and 200 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text **VERIZON** Formula For: Denominator Numerator SELECT SELECT COUNT(ORDER_NUM) SUM(APPINTV) WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RTPB& AND &RTPB& AND &RetailExclusions& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD CKL>0 or CHNG CKL>0))) INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 $UM_DO)=0$ AND ATC IN ('W') AND ATC IN ('W') AND APPINTV between 0 and 200 AND APPINTY between 0 and 200 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

PR-1-01-3122 POTS - Provisioning Report Labels:

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total No Dispatch - Other (Switch & INP)

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders without an outside dispatch in Product Groups

Sum of committed due date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &SOUNPSO&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&' AND &SOUNPSO&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$

AND ATC IN ('W') AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD CKL>0 or CHNG CKL>0)))

AND STATUS in &STATUSC&

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND ATC IN ('W')

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$

AND ATC IN ('W')

AND APPINTY between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-1-01-3140 Report Labels:

POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total No Dispatch - Platform

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders without an outside dispatch in Product Groups

Sum of committed due date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND &Exclusions&

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND &PROJECT&

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND CMPINTV BETWEEN 0 AND 200

AND

(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22

VFRIZON Formula For:

Denominator

COUNT(ORDER_NUM) WHERE STATE = '&ST&

SELECT

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND & Exclusions &

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$

AND &PROJECT&

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND CMPINTV BETWEEN 0 AND 200

AND (

(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and 2))

Numerator

File Type: Fixed Text

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')

AND APPINTY between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-1-01-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Total No Dispatch

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of orders without an outside dispatch in Product Groups Sum of committed due date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3')

AND DISPATCH_YN = N AND W_CODED_YN = Y AND $ASR_STATUS = C$

AND OFFERED_INTERVAL <= 200

SELECT

SUM(OFFERED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3')
AND DISPATCH_YN = N
AND W_CODED_YN = Y

AND ASR_STATUS = C

AND OFFERED_INTERVAL <= 200

AND ATC IN ('W')

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND &PROJECT&

UNE (Provisioning) PR-1-01-3341 Complex Services - 2 Wire Digital Parity with VZ Retail Report Labels: Guidelines: PR-1 - Average Interval Offered Average Interval Offered - Total No Dispatch Result: (Numerator / Denominator) **Denominator:** Numerator: Count of orders without an outside dispatch in Product Groups Sum of committed due date less application date for Orders without an outside dispatch in Product Groups Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text Formula For: CLEC Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(APPINTV) WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &SOUNPI& AND &SOUNPI& AND &PROJECT& AND &PROJECT& AND & Exclusions & AND &Exclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0 UM DO)=0 AND ATC IN ('W') AND ATC IN ('W') AND APPINTY between 0 and 200 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text **VERIZON** Formula For: Denominator Numerator SELECT SELECT COUNT(ORDER_NUM) SUM(APPINTV) WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RTPI& AND &RTPI& AND &RetailExclusions& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 INWARD CKL>0 or CHNG CKL>0))) or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 $UM_DO)=0$

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
AND SUBSTR(NVL(SWO_CODE, **'),1,1)<>'O'
AND NVL(CLS,0) NOT IN

('DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
AND NVL(SWO_CODE, **'),1,1)<>'O'
AND NVL(CLS,0) NOT IN

('DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')

AND ATC IN ('W')

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND &PROJECT&

Report Labels: PR-1-01-3342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total No Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders without an outside dispatch in Product Groups

Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &SOUNPD&

AND &Exclusions&

AND ((TYPE in 'N' and STATUS = '55B') or (TYPE in 'T' and STATUS in &STATUSC&) or (TYPE in 'C' and STATUS in &STATUSC& and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0)) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')
AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'
AND &SOUNPD&

AND &Exclusions&

AND ((TYPE in 'N' and STATUS = '55B') or (TYPE in 'T' and STATUS in &STATUSC&) or (TYPE in 'C' and STATUS in &STATUSC& and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0)) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND ATC IN ('W')

AND &PROJÈCT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND SUBSTR(INVE(SWO_CODE,),1,
AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

 $\label{eq:code} $$ \ensuremath{\mathsf{decode}}(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0$$

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: F

PR-1-02-2200

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of Orders with an outside dispatch in Product Groups. Sum of committed due date less application date for Orders with an

outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSSS&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

SUM(APPINTV)

AND &RSSS&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator

Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST& AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-1-02-2341 Report Labels:

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total Dispatch

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of Orders with an outside dispatch in Product Groups. Sum of committed due date less application date for Orders with an

outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD QTY>=0 or CHNG QTY>=0) and OUT QTY=0) or

((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RSPI&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST& AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-1-02-2342

I-02-2342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of Orders with an outside dispatch in Product Groups. Sum of committed due date less application date for Orders with an

outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPD&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

SUM(APPINTV)

AND &RSPD&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0) and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST& AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND ATC IN ('W')

AND &PROJECT& `

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-1-02-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Total Dispatch

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of Orders with an outside dispatch in Product Groups. Sum of committed due date less application date for Orders with an

outside dispatch in Product Groups.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3')

AND DISPATCH_YN = Y AND W_CODED_YN = Y AND $ASR_STATUS = C$

AND OFFERED_INTERVAL <= 200

SELECT

SUM(OFFERED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3')
AND DISPATCH_YN = Y
AND W_CODED_YN = Y

AND ASR_STATUS = C

AND OFFERED_INTERVAL <= 200

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Report Labels: PR-1-02-3341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of Orders with an outside dispatch in Product Groups. Sum of committed due date less application date for Orders with an

outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &SOUNPI&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

AND ATC IN ('W')

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2'.'DB5'.'MMS'.'MUZ'.'SU2'.'ZZO')

SELECT

WHERE STATE = '&ST&'

SUM(APPINTV)

AND &SOUNPI&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND ATC IN ('W')

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)
WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

ND OI

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-1-02-3342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Total Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of Orders with an outside dispatch in Product Groups. Sum of committed due date less application date for Orders with an

outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions& AND ATC IN ('W')

AND APPINITY hote

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

((decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND (TYPE in 'N' and STATUS <> '55B')) or

(decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

ÙM_DO)>0

AND ((TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in ('55B','CAN'))))

SELECT

SUM(APPINTV)
WHERE STATE = '&ST&'

AND &SOUNPD&

AND &Exclusions&

AND ATC IN ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'
AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

((decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_

NUM_DO)=0

AND (TYPE in 'N' and STATUS <> '55B')) or

 $(decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_instance, and instance, an$

NUM_DO)>0

AND ((TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))
AND STATUS in ('55B','CAN'))))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND ATC IN ('W') AND &PROJECT& AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

```
SELECT
SUM(APPINTV)
WHERE STATE = '&ST&'
     AND &RTPD&
  AND &RetailExclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND ATC IN ('W')
AND &PROJECT&
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
```

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-1-03-2110 POTS - Business Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Dispatch (1-5 Lines)

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &RSPB&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RSPB&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

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SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

Report Labels: PR-1-03-2120 POTS - Residence

Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Dispatch (1-5 Lines)

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPR&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RSPR&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))
AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPR& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

SELECT SUM(APPINTV) WHERE STATE = '&ST&' AND &RTPR& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND (INWARD QTY+CHNG QTY) BETWEEN 1 AND 5

Report Labels: PR-1-03-3112

POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Dispatch (1-5 Lines) - Loop

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &SOUNPSL&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &SOUNPSL&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> **Denominator** Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

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Report Labels: PR-1-03-3140 POTS - Provisioning

Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

T / Werage interval energy

Average Interval Offered – Dispatch (1-5 Lines) - Platform

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPSP&

AND &PROJECT& AND &Exclusions&

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, $^{""}$),1,1)<> $^{"}$ O"

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

AND CMPINTV BETWEEN 0 AND 200

AND (

(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and 2))

SELECT

WHERE STATE = '&ST&'

SUM(APPINTV)

AND &SOUNPSP&

AND &PROJECT&

AND &Exclusions&

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

AND CMPINTV BETWEEN 0 AND 200

AND (

(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))
AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

Report Labels: PR-1-04-2100 POTS - Provisioning - Total

Parity with VZ Retail

Guidelines: PF

PR-1 - Average Interval Offered

Average Interval Offered - Dispatch (6-9 Lines)

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.

Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSPS&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV \leq 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&' AND &RSPS&

AND &RSPS&
AND &RSPS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT count(order_num) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

SELECT SUM(appintv) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND (INWARD QTY+CHNG QTY) BETWEEN 6 AND 9

Report Labels: PR-1-04-3112

POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - Dispatch (6-9 Lines) - Loop

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.

Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND &SOUNPSL&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))
AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

SELECT

WHERE STATE = '&ST&'

SUM(APPINTV)

AND &SOUNPSL&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))
AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD QTY+CHNG QTY) BETWEEN 6 AND 9

SELECT

SUM(appintv)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

 $\label{eq:code} $$ \ensuremath{\mathsf{decode}}(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO) > 0$$

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

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Report Labels: PR-1-04-3140 PC

POTS - Provisioning Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Dispatch (6-9 Lines) - Platform

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.

Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPSP&

AND &PROJECT& AND &Exclusions&

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

AND CMPINTV between 0 and 200

AND (

(ATC IN ('W') AND APPINTV between 0 and 200 AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and 2))

SELECT

SUM(APPINTV)
WHERE STATE = '&ST&'

AND &SOUNPSP&

AND &PROJECT&

AND &Exclusions&

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'
AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

AND CMPINTV between 0 and 200

AND (

(ATC IN ('W') AND APPINTV between 0 and 200 AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

```
SELECT
SUM(appintv)
WHERE STATE = '&ST&'
     AND &RTPS&
  AND &RetailExclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND (INWARD QTY+CHNG QTY) BETWEEN 6 AND 9
```

RESALE (PROVISIONING)

PR-1-05-2100 POTS - Provisioning - Total Report Labels:

Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Dispatch (>= 10lines)

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.

Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &RSPS&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2)) AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) > 9

SELECT

SUM(APPINTV) WHERE STATE = '&ST&'

AND &RSPS&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) > 9

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

Denominator

COUNT(ORDER_NUM) WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

SELECT

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) > 9

Numerator SELECT

SUM(appintv)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) > 9

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Report Labels: PR-1-05-3112 POTS -

POTS - Provisioning

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Dispatch (>= 10 Lines) - Loop

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.

Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.

Parity with VZ Retail

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSL&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJÈCT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD QTY+CHNG QTY) > 9

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &SOUNPSL&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))
AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) > 9

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) > 9

SELECT

SUM(appintv)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND

 $\label{eq:code} $$ \ensuremath{\mathsf{decode}}(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO) > 0$$

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (INWARD_QTY+CHNG_QTY) > 9

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Numerator

Denominator

```
UNE (Provisioning)
   Report Labels:
                 PR-1-05-3140
                                    POTS - Provisioning
                                                                                        Parity with VZ Retail
   Guidelines:
                 PR-1 - Average Interval Offered
                     Average Interval Offered - Dispatch (>= 10 Lines) - Platform
Result:
         (Numerator / Denominator)
                    Denominator:
                                                                                       Numerator:
 Count of POTS Orders with an outside dispatch in Product
                                                             Sum of committed due date less application date for POTS Orders with
 Groups for orders with 10 or more lines.
                                                             an outside dispatch in Product Groups for orders with 10 or more lines.
  Filtered output file: Service Order Record Data Layout
                     For the details on the above out put filtered file layout refer to File Appendix: 22
                                                                                                 File Type: Fixed Text
  Formula For:
                     CLEC
                        Denominator
                                                                                              Numerator
 SELECT
                                                                 SELECT
 COUNT(ORDER NUM)
                                                                 SUM(APPINTV)
 WHERE STATE = '&ST&'
                                                                 WHERE STATE = '&ST&'
       AND &SOUNPSP&
                                                                       AND &SOUNPSP&
       AND &PROJECT&
                                                                       AND &PROJECT&
       AND & Exclusions &
                                                                       AND &Exclusions&
       AND STATUS in &STATUSC&
                                                                       AND STATUS in &STATUSC&
       AND
                                                                       AND
 decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
                                                                 decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
 UM_DO)>0
                                                                 UM DO)>0
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
                                                                       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
                                                                       AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
       AND NVL(CLS,0) NOT IN
                                                                       AND NVL(CLS,0) NOT IN
  ('DB2','DB5','MMS','MUZ','SU2','ZZO')
                                                                  ('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND (INWARD_QTY+CHNG_QTY) > 9
                                                                       AND (INWARD_QTY+CHNG_QTY) > 9
     AND CMPINTV between 0 and 200
                                                                     AND CMPINTV between 0 and 200
       AND (
                                                                       AND (
  ( (TYPE IN ('N', 'T') or (TYPE in 'C' and (OUT_QTY=0 or
                                                                  (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
 INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
                                                                 INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
 INWARD_CKL>0 or CHNG_CKL>0)))
                                                                 INWARD_CKL>0 or CHNG_CKL>0)))
         AND ATC = 'W'
                                                                         AND ATC = 'W'
         AND APPINTV between 0 and 200)
                                                                         AND APPINTV between 0 and 200)
        OR
                                                                        OR
  (TYPE = 'R'
                                                                  (TYPE = 'R'
         AND PON IS NOT NULL
                                                                        AND PON IS NOT NULL
         AND NVL(APPINTV,0) IN (0,1,2))
                                                                        AND NVL(APPINTV,0) IN (0,1,2))
  Filtered output file: Service Order Record Data Layout
                     For the details on the above out put filtered file layout refer to File Appendix: 22
                                                                                                 File Type: Fixed Text
                     VERIZON
  Formula For:
```

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND (INWARD_QTY+CHNG_QTY) > 9

```
SELECT
SUM(appintv)
WHERE STATE = '&ST&'
     AND &RTPS&
  AND &RetailExclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND (INWARD_QTY+CHNG_QTY) > 9
```

RESALE (PROVISIONING)

Report Labels: P

PR-1-06-2210

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - DS0

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of Special Services orders for DS0 services. Sum of committed due date less application date for Special Services

orders for DS0 services.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSSS&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

SELECT

WHERE STATE = '&ST&'

SUM(APPINTV)

AND &RSSS&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

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Report Labels: PR-1-06-3210 Special Services Provisioning

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - DS0

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of Special Services orders for DS0 services. Sum of committed due date less application date for Special Services

orders for DS0 services.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &SOUNSS&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W') AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &SOUNSS&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W') AND &PROJÈCT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200 AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

RESALE (PROVISIONING)

Report Labels: PR-

PR-1-07-2211

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - DS1

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of Special Services orders for DS1 services. Sum of committed due date less application date for Special Services

orders for DS1 services.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE ='&ST&' AND &RSSS&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS1&

SELECT

WHERE STATE ='&ST&'

SUM(APPINTV)

AND &RSSS&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS1&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

SELECT

SUM(APPINTV)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND STATUS in &STATUSC&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

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Report Labels: PR-1-07-3211 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - DS1

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Sum of committed due date less application date for Special Services Count of Special Services orders for DS1 services.

orders for DS1 services.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('C', 'N')
AND PRODUCT_TYPE = DS1 AND W_CODED_YN = Y

AND $ASR_STATUS = C$

AND OFFERED_INTERVAL <= 200

SELECT

SUM(OFFERED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('C', 'N') AND PRODUCT_TYPE = DS1

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND OFFERED_INTERVAL <= 200

RESALE (PROVISIONING)

Report Labels:

PR-1-08-2213

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered - DS3

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of Special Services orders for DS3 services. Sum of committed due date less application date for Special Services

orders for DS3 services.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE &RSSS&

AND &Exclusions&

AND STATE = '&ST&'

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS3&

SELECT

SUM(APPINTV) WHERE &RSSS&

AND &Exclusions&

AND STATE = '&ST&'

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND STATUS in &STATUSC&

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS3&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

Denominator

Numerator

SELECT

COUNT(ORDER_NUM)

WHERE &RTSS&

AND &RetailExclusions&

AND STATE = '&ST&'

AND STATUS in &STATUSC&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS3&

SELECT

SUM(APPINTV)

WHERE &RTSS&

AND &RetailExclusions&

AND STATE = '&ST&'

AND STATUS in &STATUSC&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS3&

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Report Labels: PR-1-08-3213 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - DS3

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Sum of committed due date less application date for Special Services Count of Special Services orders for DS3 services.

orders for DS3 services.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('C', 'N')
AND PRODUCT_TYPE = DS3

AND W_CODED_YN = Y AND $ASR_STATUS = C$

AND OFFERED_INTERVAL <= 200

SELECT

SUM(OFFERED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('C', 'N')
AND PRODUCT_TYPE = DS3

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND OFFERED_INTERVAL <= 200

Report Labels: PR-1-09-3510 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Total - EEL

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for product group. Sum of committed due date less application date for product group orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('C', 'N')
AND PRODUCT_TYPE = EEL
AND W_CODED_YN = Y

AND ASR STATUS = C

AND OFFERED_INTERVAL <= 200

SELECT

WHERE STATE = NJ

SUM(OFFERED_INTERVAL)

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE
AND ACT IN ('C', 'N')
AND PRODUCT_TYPE = EEL

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND OFFERED_INTERVAL <= 200

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Report Labels: PR-1-09-3530 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Total - IOF

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for product group. Sum of committed due date less application date for product group orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('C', 'N')
AND PRODUCT_TYPE = IOF
AND W_CODED_YN = Y

AND ASR STATUS = C

AND OFFERED_INTERVAL <= 200

SELECT

SUM(OFFERED_INTERVAL) WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE
AND ACT IN ('C', 'N')
AND PRODUCT_TYPE = IOF

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND OFFERED_INTERVAL <= 200

Domain: PR 7/27/01 7:41:25 AM C2CGuide0001 NJ 04 2001 Page 52 of 373 TRUNKS (Aggregate)

Report Labels: PR-1-09-5020 **PROVISIONING** Parity with IXC / FGD

Guidelines:

PR-1 - Average Interval Offered

Average Interval Offered – Total <= 192 Forecasted Trunks

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for product group. Sum of committed due date less application date for product group orders.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

SELECT

WHERE STATE = NJ

AND SERVICE_TYPE = T AND PROJECT_YN = N

AND FORECAST_YN = Y

AND (ORDER_STATUS = C

OR (ORDER_STATUS = L

AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

Formula For:

Denominator Numerator

SELECT

COUNT(SERVICE_ORDER_NO)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND $SERVICE_TYPE = T$ AND PROJECT_YN = N AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND (ORDER_STATUS = C

AND CREATE_CDDD_INTERVAL <= 18

OR (ORDER STATUS = L

AND SAFE_OFFERED_INTERVAL <> NULL))

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: **VERIZON**

> Denominator Numerator

SELECT

COUNT(SERVICE_ORDER_NO)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')

AND PROJECT_YN = N

AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

AND FORECAST_YN = Y

AND (ORDER_STATUS = C

AND CREATE_CDDD_INTERVAL <= 18

 $OR (ORDER_STATUS = L$

AND SAFE_OFFERED_INTERVAL <> NULL))

SELECT

SUM(SAFE_OFFERED_INTERVAL)

SUM(SAFE_OFFERED_INTERVAL)

AND ACTIVITY_DATE >= STARTDATE

AND CREATE_CDDD_INTERVAL <= 18

AND SAFE_OFFERED_INTERVAL <> NULL))

AND ACTIVITY_DATE <= ENDDATE

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W')

AND PROJECT_YN = N

AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

AND FORECAST_YN = Y

AND (ORDER_STATUS = C

AND CREATE_CDDD_INTERVAL <= 18

OR (ORDER_STATUS = L

AND SAFE_OFFERED_INTERVAL <> NULL))

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TRUNKS (Aggregate)

Report Labels: PR-1-09-5030 PROVISIONING Parity with IXC / FGD

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Total > 192 Forecasted & Unforecasted

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for product group. Sum of committed due date less application date for product group orders.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

SELECT

WHERE STATE = NJ

AND SERVICE_TYPE = T

AND FORECAST_YN = Y)

 $OR (ORDER_STATUS = L$

AND (ORDER_STATUS = C

AND NOT (PROJECT_YN = N

AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

SUM(SAFE_OFFERED_INTERVAL)

AND ACTIVITY_DATE >= STARTDATE

AND CREATE_CDDD_INTERVAL <= 18

AND SAFE_OFFERED_INTERVAL <> NULL))

AND ACTIVITY_DATE <= ENDDATE

Formula For: CLEC

Denominator Numerator

SELECT COUNT(SERVICE_ORDER_NO)

WHERE STATE = NJ
AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE = T
AND NOT (PROJECT_YN = N
AND NEW_OR_AUGMENT = A
AND ASR_TRUNK_SIZE <= 192
AND FORECAST_YN = Y)
AND (ORDER_STATUS = C

AND CREATE_CDDD_INTERVAL <= 18

OR (ORDER STATUS = L

AND SAFE_OFFERED_INTERVAL <> NULL))

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: VERIZON

Denominator Numerator

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RESALE (PROVISIONING) PR-1-10-2103 POTS & Complex Aggregate Parity with VZ Retail Report Labels: Guidelines: PR-1 - Average Interval Offered Average Interval Offered - Disconnects - No Dispatch Result: (Numerator / Denominator) Denominator: Numerator: Count of orders for product group. Sum of committed due date less application date for product group no dispatch disconnect (D & F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text CLEC Formula For: Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(APPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &RTSSDisc& AND &RTSSDisc& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND TYPE IN ('D','F') AND TYPE IN ('D','F') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ UM DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&) AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS.0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION ÙNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(APPINTV).SUM(APPINTV)/COUNT(ORDER_NUM).SUM(PO SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P WER(APPINTV,2)) C OWER(APPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RTSS& AND &RTSS& AND &RetailExclusions& AND &RetailExclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND (TYPE in 'C' AND SELLER_TYPE = '1' and AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ UM_DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') AND &RTSSDisc& AND STATUS in &STATUSC& AND TYPE IN ('D', 'F') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION SELECT COUNT(ORDER NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(PO WER(APPINTV,2)) C FROM &DATAPATH& WHERE STATE = '&ST&' AND &RTSS& AND &RetailExclusions& AND STATUS in &STATUSC& AND (TYPE in 'C' AND SELLER TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X')

```
SELECT
SUM(APPINTV)
WHERE STATE = '&ST&' and nvl(out seller,0) not in
('BAND', 'BNK')
     AND &RTSSDisc&
    AND STATUS in &STATUSC&
       AND TYPE IN ('D','F')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
ÙNION
SELECT COUNT(ORDER_NUM),
SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P
OWER(APPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
     AND &RTSS&
 AND &RetailExclusions&
    AND STATUS in &STATUSC&
    AND (TYPE in 'C' AND SELLER_TYPE = '1' and
(OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')
```

RESALE (PROVISIONING) PR-1-10-2200 Special Services - Provisioning Parity with VZ Retail Report Labels: Guidelines: PR-1 - Average Interval Offered Average Interval Offered - Disconnects - No Dispatch Result: (Numerator / Denominator) Denominator: Numerator: Count of orders for product group. Sum of committed due date less application date for product group no dispatch disconnect (D & F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text CLEC Formula For: Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(APPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &RSSSDisc& AND &RSSSDisc& AND & Exclusions & AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND &PROJECTdisc& AND &PROJECTdisc& AND TYPE IN ('D', 'F') AND TYPE IN ('D','F') decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA NUM do,null,decode(ocb coc,'O',1,'C',0,0),WFA N $UM_DO)=0$ $UM_DO)=0$ AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(OUT_SELLER.0) NOT IN (&TEST_SELLERS&) AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION UNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER NUM), SUM(PO SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P WER(APPINTV,2)) C OWER(APPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RSSS& AND &RSSS& AND &Exclusions& AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND &PROJECT& AND &PROJECT& AND (TYPE in 'C' and (OUT_QTY>0 or AND (TYPE in 'C' and (OUT QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) and INWARD_CKL=0 and CHNG_CKL=0) AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ $UM_DO)=0$ AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X') Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT SUM(APPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') AND &RTSSDisc& AND STATUS in &STATUSC& AND TYPE IN ('D','F') decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÙNION SELECT COUNT(ORDER_NUM), SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P OWER(APPINTV,2)) C FROM &DATAPATH& WHERE STATE = '&ST&' AND &RTSS& AND &RetailExclusions& AND STATUS in &STATUSC& AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X')

UNE (Provisioning) Report Labels: PR-1-10-3133 POTS & Complex Aggregate Parity with VZ Retail Guidelines: PR-1 - Average Interval Offered Average Interval Offered - Disconnects - No Dispatch Result: (Numerator / Denominator) Denominator: Numerator: Count of orders for product group. Sum of committed due date less application date for product group no dispatch disconnect (D & F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text CLEC Formula For: Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(APPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &SOUNPDisc& AND &SOUNPDisc& AND & Exclusions & AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND &PROJECT& AND &PROJECT& AND TYPE IN ('D'.'F') AND TYPE IN ('D','F') AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA NUM do,null,decode(ocb coc,'O',1,'C',0,0),WFA N $UM_DO)=0$ $UM_DO)=0$ AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(OUT_SELLER.0) NOT IN (&TEST_SELLERS&) AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION UNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER NUM), SUM(PO SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P WER(APPINTV,2)) C OWER(APPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &SOUNP& AND &SOUNP& AND &Exclusions& AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND &PROJECT& AND &PROJECT& AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0 AND (TYPE in 'C' and (OUT_QTY>0 or) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and CHNG_CKL=0) and INWARD_CKL=0 and CHNG_CKL=0) AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 $UM_DO)=0$ AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT SUM(APPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') AND &RTPDisc& AND STATUS in &STATUSC& AND TYPE IN ('D','F') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÙNION SELECT COUNT(ORDER_NUM), SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P OWER(APPINTV,2)) C FROM &DATAPATH& WHERE STATE = '&ST&' AND &RTP& AND &RetailExclusions& AND STATUS in &STATUSC& AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X')

Report Labels: PR-1-10-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Disconnects - No Dispatch

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of orders for product group. Sum of committed due date less application date for product group no

dispatch disconnect (D & F) orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT = D

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')

AND DISPATCH_YN = N AND W_CODED_YN = Y

AND ASR_STATUS = C

AND OFFERED_INTERVAL <= 2

SELECT

SUM(OFFERED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT = D

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')
AND DISPATCH_YN = N
AND W_CODED_YN = Y

AND ASR_STATUS = C

AND OFFERED INTERVAL <= 2

Domain: PR 7/27/01 7:41:26 AM C2CGuide0001 NJ 04 2001 Page 61 of 373 **RESALE (PROVISIONING)** PR-1-11-2103 POTS & Complex Aggregate Parity with VZ Retail Report Labels: Guidelines: PR-1 - Average Interval Offered Average Interval Offered - Disconnects - Dispatch Result: (Numerator / Denominator) Denominator: Numerator: Count of orders for product group. Sum of committed due date less application date for product group dispatch disconnect (D&F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text Formula For: CLEC Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(CMPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &SOUNPDisc& AND &SOUNPDisc& AND & Exclusions & AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND &PROJECT& AND &PROJECT& AND TYPE IN ('D'.'F') AND TYPE IN ('D','F') AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA NUM do,null,decode(ocb coc,'O',1,'C',0,0),WFA N UM_DO)>0 UM_DO)>0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(OUT_SELLER.0) NOT IN (&TEST_SELLERS&) AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION UNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER NUM), SUM(PO SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P WER(APPINTV,2)) C OWER(APPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &SOUNP& AND &SOUNP& AND &Exclusions& AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND &PROJECT& AND &PROJECT& AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0 AND (TYPE in 'C' and (OUT_QTY>0 or) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and CHNG_CKL=0) and INWARD_CKL=0 and CHNG_CKL=0) AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 UM_DO)>0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X') Filtered output file: Service Order Record Data Layout

-mered output me. Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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AND NVL(ATC,0) not in ('S','X')

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' and nvl(out seller,0) not in ('BAND', 'BNK') AND &RTPDisc& AND STATUS in &STATUSC& AND TYPE IN ('D','F') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÙNION SELECT COUNT(ORDER_NUM), SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P OWER(APPINTV,2)) C FROM &DATAPATH& WHERE STATE = '&ST&' AND &RTP& AND &RetailExclusions& AND STATUS in &STATUSC& AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X')

Metric Business Rules

RESALE (PROVISIONING) Report Labels: PR-1-11-2200 Special Services - Provisioning Parity with VZ Retail Guidelines: PR-1 - Average Interval Offered Average Interval Offered - Disconnects - Dispatch Result: (Numerator / Denominator) **Denominator:** Numerator: Count of orders for product group. Sum of committed due date less application date for product group dispatch disconnect (D&F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text CLEC Formula For: Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(APPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &RSSSDisc& AND &RSSSDisc& AND & Exclusions & AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND TYPE IN ('D','F') AND TYPE IN ('D','F') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 UM DO)>0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION ÙNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(PO SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P WER(APPINTV,2)) C OWER(APPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RSSS& AND &RSSS& AND & Exclusions & AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND (TYPE in 'C' and (OUT_QTY>0 or AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) and INWARD CKL=0 and CHNG CKL=0) AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 UM DO)>0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER NAME,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2'.'DB5'.'MMS'.'MUZ'.'SU2'.'ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X') Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT count(order_num) WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') AND &RTSSDisc& AND STATUS in &STATUSC& AND TYPE IN ('D','F') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION SELECT COUNT(ORDER NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(PO WER(APPINTV,2)) C FROM &DATAPATH& WHERE STATE = '&ST&' AND &RTSS& AND &RetailExclusions& AND STATUS in &STATUSC& AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X')

```
SELECT
SUM(APPINTV)
WHERE STATE = '&ST&' and nvl(out seller,0) not in
('BAND', 'BNK')
     AND &RTSSDisc&
    AND STATUS in &STATUSC&
     AND TYPE IN ('D','F')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
ÙNION
SELECT COUNT(ORDER_NUM),
SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P
OWER(APPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
     AND &RTSS&
 AND &RetailExclusions&
    AND STATUS in &STATUSC&
     AND (TYPE in 'C' AND SELLER_TYPE = '1' and
(OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')
```

UNE (Provisioning) Report Labels: PR-1-11-3133 POTS & Complex Aggregate Parity with VZ Retail Guidelines: PR-1 - Average Interval Offered Average Interval Offered - Disconnects - Dispatch Result: (Numerator / Denominator) Denominator: Numerator: Count of orders for product group. Sum of committed due date less application date for product group dispatch disconnect (D&F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text CLEC Formula For: Denominator Numerator SELECT SELECT SUM(APPINTV) SUM(APPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &SOUNPDisc& AND &SOUNPDisc& AND & Exclusions & AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND &PROJECT& AND &PROJECT& AND TYPE IN ('D'.'F') AND TYPE IN ('D','F') AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA NUM do,null,decode(ocb coc,'O',1,'C',0,0),WFA N UM_DO)>0 UM_DO)>0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(OUT_SELLER.0) NOT IN (&TEST_SELLERS&) AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION UNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER NUM), SUM(PO SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P WER(APPINTV,2)) C OWER(APPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &SOUNP& AND &SOUNP& AND &Exclusions& AND &Exclusions& AND STATUS in &STATUSC& AND STATUS in &STATUSC& AND &PROJECT& AND &PROJECT& AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0 AND (TYPE in 'C' and (OUT_QTY>0 or) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and CHNG_CKL=0) and INWARD_CKL=0 and CHNG_CKL=0) AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 UM_DO)>0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X') Filtered output file: Service Order Record Data Layout

Thered output me. Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT SUM(APPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') AND &RTPDisc& AND STATUS in &STATUSC& AND TYPE IN ('D','F') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÙNION SELECT COUNT(ORDER_NUM), SUM(APPINTV), SUM(APPINTV)/COUNT(ORDER_NUM), SUM(P OWER(APPINTV,2)) C FROM &DATAPATH& WHERE STATE = '&ST&' AND &RTP& AND &RetailExclusions& AND STATUS in &STATUSC& AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X')

Report Labels: PR-1-11-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered - Disconnects - Dispatch

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of orders for product group. Sum of committed due date less application date for product group

dispatch disconnect (D&F) orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT = D

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')

AND DISPATCH_YN = Y

AND W_CODED_YN = Y AND ASR_STATUS = C

AND OFFERED_INTERVAL <= 2

SELECT

SUM(OFFERED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT = D

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')
AND DISPATCH_YN = Y
AND W_CODED_YN = Y

AND ASR_STATUS = C

AND OFFERED INTERVAL <= 2

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Guidelines For: PR-2 Average Interval Completed

C2C Guideline:

Definition:

POTS and Specials: The average number of business days between order application date and completion date. The application date is the date that a valid service request is received. All orders received after the "cutoff" time shown in the BA Product Interval Guide are considered received the next business day at 8:00 AM. The "cut-off" time for a CLEC order for a service will be the same as the "cut-off" time for a BA Retail order for the analogous BA Retail service. Orders sent by fax are considered received 24 hours later. Coordinated Cutover (Hot Cut) Loop orders are considered complete upon acceptance by CLEC. However, if a CLEC is not ready on the due date to test and accept, BA will complete the order. (Any problems with the loop subsequent to this completion should be entered into RETAS as a trouble. If the trouble cannot be entered, due to order processing, the CLEC should call into the BA center (RCCC) where the trouble will be tracked. CLECs should provide serial number to BA at turn-up for documentation.) Trunks: The average amount of time in business days between date of receipt of a valid Access Service Request ("ASR") (received date restarted for each supplement) (application date) and date order is completed and customer is notified. Measures service orders completed between the measured dates.

Performance Standard:

Metrics PR-2-01 through 11 (except PR-2-09, UNE IOF and EEL): Parity with BA Retail. Metric PR-2-09, UNE IOF and EEL: Not greater than applicable interval stated in BA Product Interval Guide. (footnote 24) Metrics PR-

2-13 through 17: No standard.

Exclusions:

BA Test Orders Orders where customers request a due date that is greater than or less than the standard available appointment interval (X or S Appointment Code). Bell Atlantic Administrative orders. Orders with invalid intervals (Negative Intervals or intervals over 200 business days - indicative of typographical error). Additional Segments on orders (parts of a whole order are included in the whole). Orders that are not complete. (Orders are included in the month that they are complete). Suspend for non-payment and associated restore orders. Orders completed late due to any end user or CLEC caused delay. Trunks: Excludes projects, reciprocal trunks from BA to the CLEC, and new connect orders for CLECs initially establishing service in a BA

Report Dimensions:

BA Retail CLEC Aggregate CLEC Specific BA Affiliate Aggregate BA Affiliate Specific

Geography:

POTS, Complex, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen Specials, IOF and EEL: State Trunks: State

24 The BA Product Interval Guide is set out on BA's Web Page at http://www.BellAtlantic.com/wholesale/html/cd_supp_document.htm.

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RESALE (PROVISIONING)

Report Labels: PR-2-01-2110 POTS - Business Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Total No Dispatch

Result: (Numerator / Denominator)

> **Denominator: Numerator:**

Count of orders for Orders without an outside dispatch in Sum of completion date less application date for Orders without an

Product Groups outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPB& AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2)) AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND &PROJECT&

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPB&

AND &Exclusions&

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPB& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPB&
  AND &RetailExclusions&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
      AND NVL(CLS,0) NOT IN
 'DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')
```

RESALE (PROVISIONING)

Report Labels: PR-2-01-2120 POTS - Residence Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Total No Dispatch

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders for Orders without an outside dispatch in Sum of completion date less application date for Orders without an

Product Groups outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPR& AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND &PROJECT&

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPR&

AND &Exclusions&

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPR& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPR&
  AND &RetailExclusions&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
      AND NVL(CLS,0) NOT IN
 'DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')
```

Report Labels: PR-2-01-2200

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

Product Groups

PR-2 - Average Completed Interval

Average Interval Completed - Total No Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for Orders without an outside dispatch in

Sum of completion date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS& AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKÉ 'S%'

AND

AND &PROJECT&

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS&

AND &Exclusions&

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTSS& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN

SELECT SUM(CMPINTV) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTSS& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN 'DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')

Report Labels: PR-2-01-2341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Total No Dispatch

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders for Orders without an outside dispatch in

Sum of completion date less application date for Orders without an

Product Groups

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPI&

AND &Exclusions&

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPI&

AND &Exclusions&

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

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('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPI& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &RTPI&
  AND &RetailExclusions&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
 'DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')
```

Report Labels: PR-2-01-2342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Total No Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for Orders without an outside dispatch in Sum of completion date less application date for Orders without an

Product Groups outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPD& AND &Exclusions&

AND &PROJECT&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))
AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPD&

AND &Exclusions&

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPD& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &RTPD&
  AND &RetailExclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD CKL>0 or CHNG CKL>0)))
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
'DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')
```

Report Labels: PR-2-01-3111 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed – Total No Dispatch - Hot Cut Loop

Result: (Numerator / Denominator)

> Denominator: **Numerator:**

Count of orders for Orders without an outside dispatch in

Sum of completion date less application date for Orders without an

Product Groups outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSLH&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

and atc in ('W')

AND &PROJECT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSLH&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD CKL>0 or CHNG CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

and atc in ('W') AND &PROJÉCT&

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> **Denominator** Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE.'*').1.1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-2-01-3122 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed – Total No Dispatch - Other (Switch & INP)

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for Orders without an outside dispatch in

Sum of completion date less application date for Orders without an

outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

Product Groups

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSO&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE.'*').1.1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

SUM(CMPINTV)

AND STATUS in &STATUS&

AND &SOUNPSO&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD CKL>0 or CHNG CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> **Denominator** Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPB&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-2-01-3140 POTS - Provisioning

sioning Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Total No Dispatch - Platform

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for Orders without an outside dispatch in Sum of completion date less application date for Orders without an

Product Groups outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSP&

AND &Exclusions&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND CMPINTV BETWEEN 0 AND 200

AND (

(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and 2))

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSP&

AND &Exclusions&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND CMPINTV BETWEEN 0 AND 200

AND (

(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPB& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPB&
  AND &RetailExclusions&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
      AND NVL(CLS,0) NOT IN
 'DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')
```

Report Labels: PR-2-01-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Total No Dispatch

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of orders for Orders without an outside dispatch in Sum of completion date less application date for Orders without an

Product Groups outside dispatch in Product Groups

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3')

AND DISPATCH_YN = N

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND $W_CODED_YN = Y$

AND ASR STATUS = C

AND COMPLETED_INTERVAL <= 200

SELECT

SUM(COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3')
AND DISPATCH_YN = N

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND COMPLETED_INTERVAL <= 200

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Report Labels: PR-2-01-3341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Sum of completion date less application date for Orders without an

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Total No Dispatch

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for Orders without an outside dispatch in

Product Groups outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE.'*').1.1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> **Denominator** Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND STATUS in &STATUS&

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE.'*').1.1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-2-01-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Total No Dispatch

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for Orders without an outside dispatch in

Product Groups outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPD&

AND & Exclusions &

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE.'*').1.1)<>'O'

Filtered output file: Service Order Record Data Layout

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

SUM(CMPINTV)

AND STATUS in &STATUS& AND &SOUNPD&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

Sum of completion date less application date for Orders without an

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

Numerator

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

For the details on the above out put filtered file layout refer to File Appendix: 22

File Type: Fixed Text

Formula For:

VERIZON

Denominator

SELECT COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS& AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD CKL>0 or CHNG CKL>0)) AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE.'*').1.1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0

or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-2-02-2200 Report Labels:

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Total Dispatch

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for Orders with an outside dispatch in Product

Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS&

AND & Exclusions &

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS&

AND &Exclusions&

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2)

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

Denominator

Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTSS&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-2-02-2341 Report Labels:

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Total Dispatch

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders for Orders with an outside dispatch in Product

Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPI&

AND & Exclusions &

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPI&

AND &Exclusions&

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-2-02-2342 Complex Services - 2 Wire xDSL Parity with VZ Retail Report Labels:

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Total Dispatch

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for Orders with an outside dispatch in Product Sum of completion date less application date for Orders with an outside

dispatch in Product Groups. Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPD& AND & Exclusions &

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPD&

AND &Exclusions&

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2)

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

Denominator

Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND STATUS in &STATUS&

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-2-02-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Total Dispatch

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of orders for Orders with an outside dispatch in Product Sum of completion date less application date for Orders with an outside

Groups. dispatch in Product Groups.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3')

AND DISPATCH_YN = Y

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND $W_CODED_YN = Y$

AND ASR STATUS = C

AND COMPLETED_INTERVAL <= 200

SELECT

SUM(COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3')

AND DISPATCH_YN = Y

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND COMPLETED_INTERVAL <= 200

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Report Labels: PR-2-02-3341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Total Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for Orders with an outside dispatch in Product

Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPI&

AND &PROJECT&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPI&

AND &PROJECT&

AND &Exclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N',T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))
AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPI&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-2-02-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Total Dispatch

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders for Orders with an outside dispatch in Product

Filtered output file: Service Order Record Data Layout

Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Groups.

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPD& AND & Exclusions &

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD CKL>0 or CHNG CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPD& AND &Exclusions&

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> **Denominator** Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPD&

AND &RetailExclusions&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-2-03-2110 POTS - Business

Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (1-5 Lines)

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.

Sum of completion date less application date for POTS Orders with 1 to 5

lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

sum(count(order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPB& AND &Exclusions&

AND &EXCIUSIONS&
AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_QTY>0) and (OUTWARD_CKL=0 or INWARD_QTY) are CLINES (INVARIANCE).

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER ACT='I' and APPINTV <= 2))

ELLER_ACTET AND APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1

AND 5

group by order_num,entity, type, cmpintv

SELECT

sum(min(cmpintv))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPB&

AND & Exclusions &

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1

AND 5

group by order_num,entity, type, cmpinty

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

Denominator Numerator

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SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPB& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5 group by order_num, entity, type, cmpintv

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &RTPB&
  AND &RetailExclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD CKL>0 or CHNG CKL>0)))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1
AND 5
```

group by order_num, entity, type, cmpintv

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PR-2-03-2120 POTS - Residence Report Labels:

Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (1-5 Lines)

Result: (Numerator / Denominator)

> **Denominator: Numerator:**

Count of orders for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.

Sum of completion date less application date for POTS Orders with 1 to 5

lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

sum(count(order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPR& AND & Exclusions &

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1

group by order_num, entity, type, cmpintv

SELECT

sum(min(cmpintv))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPR&

AND &Exclusions&

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2)

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1

AND 5

group by order_num, entity, type, cmpinty

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

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SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPR& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5 group by order_num, entity, type, cmpintv

SELECT sum(min(cmpintv)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPR& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD CKL>0 or CHNG CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5 group by order_num, entity, type, cmpintv

Report Labels: PR-2-03-3112 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (1-5 Lines) - Loop

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.

Sum of completion date less application date for POTS Orders with 1 to 5

lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

sum(count(order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSL&

AND & Exclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1

AND 5

group by order_num, entity, type, cmpintv

SELECT

sum(min(cmpintv))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSL&

AND &Exclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1

AND 5

group by order_num, entity, type, cmpinty

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

Domain: PR 7/27/01 7:41:30 AM C2CGuide0001 NJ 04 2001 Page 104 of 373 SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPB& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5 group by order_num, entity, type, cmpintv

SELECT sum(min(cmpintv)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPB& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD CKL>0 or CHNG CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5 group by order_num, entity, type, cmpintv

Report Labels: PR-2-03-3140

POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (1-5 Lines) - Platform

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.

Sum of completion date less application date for POTS Orders with 1 to 5

lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

sum(count(order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSP&

AND &PROJECT&

AND &Exclusions&

AND (

(ATC IN ('W') AND APPINTV between 0 and 200 AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN

(&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1

AND 5

group by order_num, entity, type, cmpintv

SELECT

sum(min(cmpintv))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSP&

AND &PROJECT& AND &Exclusions&

AND (

(ATC IN ("W") AND APPINTV between 0 and 200 AND ((TYPE IN ("N", T")) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and APPINTV between 0 and 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND CMPINTV between 0 and 200

AND NVL(SELLER_NAME,0) NOT IN

(&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1

AND 5

group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPB& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5 group by order_num, entity, type, cmpintv

SELECT sum(min(cmpintv)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPB& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD CKL>0 or CHNG CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5 group by order_num, entity, type, cmpintv

PR-2-04-2100 POTS - Provisioning - Total Report Labels:

Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (6-9 Lines)

Result: (Numerator / Denominator)

> **Denominator: Numerator:**

Count of orders for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups

Sum of completion date less application date for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

sum(count(order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPS& AND &Exclusions&

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6

group by order_num, entity, type, cmpintv

SELECT

sum(min(cmpintv))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPS&

AND &Exclusions&

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2)

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6

AND 9

group by order_num, entity, type, cmpinty

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

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SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPS& AND &RetailExclusions& AND &PROJECT& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9 group by order_num, entity, type, cmpintv

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &RTPS&
  AND &RetailExclusions&
AND &PROJECT&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6
AND 9
group by order_num, entity, type, cmpintv
```

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Report Labels: PR-2-04-3112 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (6-9 Lines) - Loop

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups

Sum of completion date less application date for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

sum(count(order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSL& AND & Exclusions &

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6

AND 9

group by order_num, entity, type, cmpintv

SELECT

WHERE STATE = '&ST&'

sum(min(cmpintv))

AND STATUS in &STATUS&

AND &SOUNPSL&

AND &Exclusions&

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6

AND 9

group by order_num, entity, type, cmpinty

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

Domain: PR 7/27/01 7:41:31 AM C2CGuide0001 NJ 04 2001 Page 110 of 373 SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPS& AND &RetailExclusions& AND &PROJECT& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9 group by order_num, entity, type, cmpintv

SELECT sum(min(cmpintv)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPS& AND &RetailExclusions& AND &PROJECT& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9 group by order_num, entity, type, cmpintv

```
UNE (Provisioning)
   Report Labels:
                 PR-2-04-3140
                                    POTS - Provisioning
                                                                                        Parity with VZ Retail
   Guidelines:
                 PR-2 - Average Completed Interval
                     Average Interval Completed - Dispatch (6-9 Lines) - Platform
Result:
         (Numerator / Denominator)
                    Denominator:
                                                                                      Numerator:
 Count of orders for POTS Orders with 6 to 9 lines with an outside
                                                            Sum of completion date less application date for POTS Orders with 6 to 9
 dispatch in Product Groups
                                                            lines with an outside dispatch in Product Groups.
  Filtered output file: Service Order Record Data Layout
                     For the details on the above out put filtered file layout refer to File Appendix: 22
                                                                                                 File Type: Fixed Text
                     CLEC
  Formula For:
                       Denominator
                                                                                             Numerator
 SELECT
                                                                 SELECT
 sum(count(order_num))
                                                                 sum(min(cmpintv))
 WHERE STATE = '&ST&'
                                                                 WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
                                                                       AND STATUS in &STATUS&
       AND &SOUNPSP&
                                                                       AND &SOUNPSP&
    AND & Exclusions &
                                                                   AND &Exclusions&
       AND &PROJECT&
                                                                      AND &PROJECT&
       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
                                                                       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
                                                                      AND
 decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
                                                                 decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
  UM_DO)>0
                                                                 UM DO)>0
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
                                                                       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
                                                                       AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
                                                                       AND NVL(CLS,0) NOT IN
  ('DB2','DB5','MMS','MUZ','SU2','ZZO')
                                                                 ('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
                                                                      AND
  (TYPE IN ('N', 'T') or (TYPE = 'C')
                                                                 (TYPE IN ('N','T') or (TYPE = 'C'
   AND (OUT QTY=0 or INWARD QTY>0 or CHNG QTY>0)
                                                                  AND (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0)
   AND (OUTWARD_CKL=0 or INWARD_CKL>0 or
                                                                  AND (OUTWARD_CKL=0 or INWARD_CKL>0 or
  CHNG_CKL>0))
                                                                 CHNG_CKL>0))
         AND ATC = 'W'
                                                                         AND ATC = 'W'
         AND APPINTV between 0 and 200
                                                                         AND APPINTV between 0 and 200
         AND CMPINTV between 0 and 200)
                                                                         AND CMPINTV between 0 and 200)
       OR
                                                                       OR
   (TYPE = 'R'
                                                                  (TYPE = 'R'
         AND PON IS NOT NULL
                                                                        AND PON IS NOT NULL
         AND NVL(APPINTV,0) IN (0,1,2))
                                                                        AND NVL(APPINTV,0) IN (0,1,2))
  having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6
                                                                 having sum(to_number(inward_gty+CHNG_QTY)) BETWEEN 6
  AND 9
                                                                 AND 9
 group by order_num, entity, type, cmpintv
                                                                 group by order_num, entity, type, cmpintv
```

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPS& AND &RetailExclusions& AND &PROJECT& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9 group by order_num, entity, type, cmpintv

SELECT sum(min(cmpintv)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPS& AND &RetailExclusions& AND &PROJECT& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9 group by order_num, entity, type, cmpintv

RESALE (PROVISIONING)

Report Labels: PR-2-05-2100 POTS - Provisioning - Total Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (>= 10 Lines)

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.

Sum of completion date less application date for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

sum(count(order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPS& AND & Exclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) > 9

group by order_num, entity, type, cmpintv

SELECT

sum(min(cmpintv)) WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSPS&

AND &Exclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) > 9

group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

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SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPS& AND &RetailExclusions AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) > 9 group by order_num, entity, type, cmpinty

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &RTPS&
  AND &RetailExclusions
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD CKL>0 or CHNG CKL>0)))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
```

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Report Labels: PR-2-05-3112 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (>= 10 Lines) - Loop

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.

Sum of completion date less application date for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

sum(count(order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSL&

AND & Exclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) > 9

group by order_num, entity, type, cmpintv

SELECT

WHERE STATE = '&ST&'

sum(min(cmpintv))

AND STATUS in &STATUS&

AND &SOUNPSL&

AND &Exclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

having sum(to_number(inward_qty+CHNG_QTY)) > 9

group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator **Numerator**

Domain: PR 7/27/01 7:41:31 AM Page 116 of 373 C2CGuide0001 NJ 04 2001

SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPS& AND &RetailExclusions AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) > 9 group by order_num, entity, type, cmpinty

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &RTPS&
  AND &RetailExclusions
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD CKL>0 or CHNG CKL>0)))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
```

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Report Labels: PR-2-05-3140

POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (>= 10 Lines) - Platform

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.

Sum of completion date less application date for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

sum(count(order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSP&

AND &Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

(TYPE IN ('N','T') or (TYPE =

AND (OUT_QTY=0 or INWARD_QTY>0

CHNG_QTY>0)

AND (OUTWARD_CKL=0 or INWARD_CKL>0

CHNG_CKL>0))

AND ATC = 'W'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200)

OR

(TYPE = 'R'

AND PON IS NOT NULL

AND NVL(APPINTV,0) IN (0,1,2))

having sum(to_number(inward_qty+CHNG_QTY)) > 9

group by order_num, entity, type, cmpintv

SELECT

sum(min(cmpintv))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSP&

AND &Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

(TYPE IN ('N','T') or (TYPE =

AND (OUT_QTY=0 or INWARD_QTY>0

CHNG_QTY>0)

AND (OUTWARD_CKL=0 or INWARD_CKL>0

CHNG_CKL>0))

AND ATC = 'W'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200)

OR

(TYPE = 'R'

AND PON IS NOT NULL

AND NVL(APPINTV,0) IN (0,1,2))

having sum(to_number(inward_qty+CHNG_QTY)) > 9 group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator

Numerator

SELECT sum(count(order_num)) WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPS& AND &RetailExclusions AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%' decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') having sum(to_number(inward_qty+CHNG_QTY)) > 9 group by order_num, entity, type, cmpinty

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &RTPS&
  AND &RetailExclusions
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD CKL>0 or CHNG CKL>0)))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
```

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RESALE (PROVISIONING)

PR-2-06-2210 Special Services - Provisioning Report Labels:

Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - DSO

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for Special Services DS0 Orders Sum of completion date less application date for Special Services DS0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS& AND & Exclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS&

AND & Exclusions

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> **Denominator** Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTSS&

AND &RetailExclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MÚŹ','SU2','ZZO')

AND &DS0&

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTSS&

AND &RetailExclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS0&

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Report Labels: PR-2-06-3210 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - DS0

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for Special Services DS0 Orders Sum of completion date less application date for Special Services DS0

Orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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RESALE (PROVISIONING)

Report Labels:

PR-2-07-2211

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - DS1

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for Special Services DS1 Orders. Sum of completion date less application date for Special Services DS1

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS& AND & Exclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS1&

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS&

AND &Exclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS1&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> **Denominator** Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTSS&

AND &RetailExclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&test_sellers&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS1&

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTSS&

AND &RetailExclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&test_sellers&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS1&

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Report Labels: PR-2-07-3211 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - DS1

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of orders for Special Services DS1 Orders. Sum of completion date less application date for Special Services DS1

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE = DS1

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')

AND W_CODED_YN = Y

AND $ASR_STATUS = C$

AND COMPLETED_INTERVAL <= 200

SELECT

SUM(COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C') AND PRODUCT_TYPE = DS1

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND COMPLETED INTERVAL <= 200

Domain: PR 7/27/01 7:41:32 AM C2CGuide0001 NJ 04 2001 Page 123 of 373 **RESALE (PROVISIONING)**

Report Labels:

PR-2-08-2213

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - DS3

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders for Special Services DS3 Orders.

Sum of completion date less application date for Special Services DS3

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS& AND & Exclusions

AND &PROJECT&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I' and APPINTV <= 2))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS3&

SELECT

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RSSS&

AND &Exclusions

AND &PROJECT&

SUM(CMPINTV)

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2)) AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS3&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> **Denominator** Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTSS&

AND &RetailExclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS3&

SELECT

SUM(CMPINTV)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTSS&

AND &RetailExclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0

or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND &DS3&

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Report Labels: PR-2-08-3213 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - DS3

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of orders for Special Services DS3 Orders. Sum of completion date less application date for Special Services DS3

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE = DS3

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')

AND W_CODED_YN = Y

AND $ASR_STATUS = C$

AND COMPLETED_INTERVAL <= 200

SELECT

SUM(COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C') AND PRODUCT_TYPE = DS3

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND COMPLETED INTERVAL <= 200

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Report Labels: PR-2-09-3510 Special Services Provisioning Not greater than applicable interval stated in VZ Product Interval Guide

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - EEL

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for orders within product groups. Sum of completion date less application date for orders within product

groups.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE = EEL

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND COMPLETED_INTERVAL <= 200

SELECT

SUM(COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE = EEL

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')

AND W_CODED_YN = Y

AND ASR STATUS = C

AND COMPLETED_INTERVAL <= 200

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Report Labels: PR-2-09-3530 Special Services Provisioning Not greater than applicable interval stated in

VZ Product Interval Guide

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - IOF

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for orders within product groups. Sum of completion date less application date for orders within product

groups.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE = IOF

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND COMPLETED_INTERVAL <= 200

SELECT

SUM(COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE = IOF

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')

AND W_CODED_YN = Y

AND ASR STATUS = C

AND COMPLETED_INTERVAL <= 200

Domain: PR 7/27/01 7:41:32 AM C2CGuide0001 NJ 04 2001 Page 127 of 373 TRUNKS (Aggregate)

Report Labels: PR-2-09-5020 **PROVISIONING** Parity with IXC / FGD

Guidelines: PR-2 - Average Interval Completed

Average Interval Completed – Total <= 192 Forecasted Trunks

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for orders within product groups. Sum of completion date less application date for orders within product

groups.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(SERVICE_ORDER_NO)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE = T

AND CREATE_CDDD_INTERVAL <= 18

AND $CNR_YN = N$

AND PROJECT_YN = N AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

AND FORECAST_YN = Y

AND ORDER_STATUS = C

SELECT

SUM(WFA_COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE = T

AND CREATE_CDDD_INTERVAL <= 18

AND $CNR_YN = N$

AND PROJECT_YN = N

AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

AND FORECAST_YN = Y

AND ORDER_STATUS = C

Domain: PR 7/27/01 7:41:33 AM C2CGuide0001 NJ 04 2001 Page 128 of 373 TRUNKS (Aggregate)

Report Labels: PR-2-09-5030 **PROVISIONING** Parity with IXC / FGD

Guidelines:

PR-2 - Average Interval Completed

Average Interval Completed - Total > 192 Forecasted & Unforecasted

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders for orders within product groups. Sum of completion date less application date for orders within product

groups.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

VERIZON Formula For:

> Denominator Numerator

SELECT

COUNT(SERVICE_ORDER_NO)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND CREATE_CDDD_INTERVAL <= 18

AND $CNR_YN = N$

AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ((ASR_TRUNK_SIZE <= 192 AND $FORECAST_YN = N$) OR ASR_TRUNK_SIZE >= 193 AND ASR_TRUNK_SIZE <= 384)

AND ORDER_STATUS = C

SELECT

SUM(WFA_COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W')

AND CREATE_CDDD_INTERVAL <= 18

AND $CNR_YN = N$ AND PROJECT_YN = N

AND NEW_OR_AUGMENT = A

AND ((ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = N)

OR ASR_TRUNK_SIZE >= 193

AND ASR_TRUNK_SIZE <= 384) AND ORDER_STATUS = C

Domain: PR 7/27/01 7:41:33 AM C2CGuide0001 NJ 04 2001 Page 129 of 373 **RESALE (PROVISIONING)** PR-2-10-2103 POTS & Complex Aggregate Parity with VZ Retail Report Labels: Guidelines: PR-2 - Average Completed Interval Average Interval Completed – Disconnects – No Dispatch Result: (Numerator / Denominator) **Denominator:** Numerator: Count of no dispatch disconnect orders for product group. Sum of completion date less application date for product group no dispatch disconnect (D&F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text Formula For: CLEC Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(CMPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &RSPDisc& AND &RSPDisc& AND &Exclusions AND &Exclusions AND STATUS in &STATUS& AND STATUS in &STATUS& AND TYPE IN ('D','F') AND TYPE IN ('D', 'F') AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ UM_DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(OUT_SELLER.0) NOT IN (&TEST_SELLERS&) AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION UNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER NUM), SUM(P SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P OWER(CMPINTV,2)) C OWER(CMPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RSP& AND &RSP& AND & Exclusions AND &Exclusions AND STATUS in &STATUS& AND STATUS in &STATUS& AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND (TYPE in 'C' AND SELLER_TYPE = 'R' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and AND (TYPE in 'C' AND SELLER TYPE = 'R' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ $UM_DO)=0$ AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X' AND NVL(ATC,0) not in ('S','X'

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT **SELECT** COUNT(ORDER_NUM) SUM(CMPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &RTPDisc& AND &RTPDisc& AND STATUS in &STATUS& AND STATUS in &STATUS& AND TYPE IN ('D','F') AND TYPE IN ('D', 'F') AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND NVL(CISR MAC.1) NOT LIKE 'S%' AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA NUM do,null,decode(ocb coc,'O',1,'C',0,0),WFA N UM_DO)=0 UM_DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&) AND nvl(out SELLER,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION ÙNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER NUM), SUM(P OWER(CMPINTV,2)) C OWER(CMPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RTP& AND &RTP& AND &RetailExclusions& AND &RetailExclusions& AND STATUS in &STATUS& AND STATUS in &STATUS& AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND (TYPE in 'C' AND SELLER_TYPE = '1' and AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 UM_DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X')

RESALE (PROVISIONING) PR-2-10-2200 Special Services - Provisioning Parity with VZ Retail Report Labels: Guidelines: PR-2 - Average Completed Interval Average Interval Completed - Disconnects - No Dispatch Result: (Numerator / Denominator) **Denominator:** Numerator: Count of no dispatch disconnect orders for product group. Sum of completion date less application date for product group no dispatch disconnect (D&F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text Formula For: CLEC Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(CMPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &RSSSDisc& AND &RSSSDisc& AND &Exclusions AND &Exclusions AND STATUS in &STATUS& AND STATUS in &STATUS& AND TYPE IN ('D','F') AND TYPE IN ('D','F') AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ UM_DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(OUT_SELLER.0) NOT IN (&TEST_SELLERS&) AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION UNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER NUM), SUM(P SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P OWER(CMPINTV,2)) C OWER(CMPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RSSS& AND &RSSS& AND &Exclusions AND &Exclusions AND STATUS in &STATUS& AND STATUS in &STATUS& AND NVL(CISR MAC,1) NOT LIKE 'S%' AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0 AND (TYPE in 'C' and (OUT QTY>0 or) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and CHNG_CKL=0) and INWARD_CKL=0 and CHNG_CKL=0) AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N $UM_DO)=0$ $UM_DO)=0$ AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') AND &RTSSDisc& AND STATUS in &STATUS& AND NVL(CISR MAC,1) NOT LIKE 'S%' AND TYPE IN ('D','F') decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') NOINÚ SELECT COUNT(ORDER_NUM), SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P OWER(CMPINTV,2)) C FROM &DATAPATH& WHERE STATE = '&ST&' AND &RTSS& AND &RetailExclusions AND STATUS in &STATUS& AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) AND decode(WFA NUM do,null,decode(ocb coc,'O',1,'C',0,0),WFA N $UM_DO)=0$ AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X')

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&' and nvl(out seller,0) not in
('BAND', 'BNK')
     AND &RTSSDisc&
    AND STATUS in &STATUS&
 AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND TYPE IN ('D','F')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
ÙNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P
OWER(CMPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
     AND &RTSS&
  AND &RetailExclusions
         AND STATUS in &STATUS&
 AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND (TYPE in 'C' AND SELLER_TYPE = '1' and
(OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER NAME,0) NOT IN (&TEST SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')
```

UNE (Provisioning) Report Labels: PR-2-10-3133 POTS & Complex Aggregate Parity with VZ Retail Guidelines: PR-2 - Average Completed Interval Average Interval Completed – Disconnects – No Dispatch Result: (Numerator / Denominator) **Denominator:** Numerator: Count of no dispatch disconnect orders for product group. Sum of completion date less application date for product group no dispatch disconnect (D&F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text CLEC Formula For: Denominator Numerator SELECT SELECT COUNT(ORDER NUM) SUM(CMPINTV) WHERE STATE = '&ST&' and nvl(out seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &SOUNPDisc& AND &SOUNPDisc& AND & Exclusions AND &Exclusions and &PROJECT& and &PROJECT& AND STATUS in &STATUS& AND STATUS in &STATUS& AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND TYPE IN ('D','F') AND TYPE IN ('D','F') AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0 UM DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2'.'DB5'.'MMS'.'MUZ'.'SU2'.'ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION UNION SELECT COUNT(ORDER NUM), SELECT COUNT(ORDER NUM), SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P OWER(CMPINTV,2)) C OWER(CMPINTV.2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &SOUNP& AND &SOUNP& AND &Exclusions AND &Exclusions AND STATUS in &STATUS& AND STATUS in &STATUS& AND &PROJECT& AND &PROJECT& AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0 AND (TYPE in 'C' and (OUT_QTY>0 or) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and CHNG_CKL=0) and INWARD_CKL=0 and CHNG_CKL=0) AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 UM DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER NAME,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X') Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> **Denominator** Numerator

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SELECT **SELECT** COUNT(ORDER_NUM) SUM(CMPINTV) WHERE STATE = '&ST&' and nvl(out_seller,0) not in WHERE STATE = '&ST&' and nvl(out seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &RTPDisc& AND &RTPDisc& AND STATUS in &STATUS& AND STATUS in &STATUS& AND TYPE IN ('D','F') AND TYPE IN ('D', 'F') AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND NVL(CISR MAC.1) NOT LIKE 'S%' AND AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA NUM do,null,decode(ocb coc,'O',1,'C',0,0),WFA N UM_DO)=0 UM_DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&) AND nvl(out SELLER,0) NOT IN (&TEST SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION ÙNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER_NUM), SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER NUM), SUM(P OWER(CMPINTV,2)) C OWER(CMPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RTP& AND &RTP& AND &RetailExclusions& AND &RetailExclusions& AND STATUS in &STATUS& AND STATUS in &STATUS& AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND (TYPE in 'C' AND SELLER_TYPE = '1' and AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0 UM_DO)=0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(ATC,0) not in ('S','X') AND NVL(ATC,0) not in ('S','X')

Report Labels: PR-2-10-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Disconnects - No Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of no dispatch disconnect orders for product group. Sum of completion date less application date for product group no dispatch

disconnect (D&F) orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT = D

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')

AND DISPATCH_YN = N

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND W_CODED_YN = Y

AND ASR_STATUS = C

AND COMPLETED_INTERVAL <= 200

AND OFFERED_INTERVAL <= 2

SELECT

SUM(COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT = D

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')

AND DISPATCH_YN = N

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND W_CODED_YN = Y

AND ASR STATUS = C

AND COMPLETED_INTERVAL <= 200

AND OFFERED_INTERVAL <= 2

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RESALE (PROVISIONING)

Report Labels: PR-2-11-2103 POTS & Complex Aggregate

Parity with VZ Retail

Guidelines:

PR-2 - Average Completed Interval

Average Interval Completed - Disconnects - Dispatch

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of dispatch disconnect orders for product group. Sum of completion date less application date for product group dispatch

disconnect (D&F) orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' and nvl(out_seller,0) not in

('BAND', 'BNK')

AND &RTPDisc&

AND STATUS in &STATUS&

AND TYPE IN ('D', 'F')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 1

AND CMPINTV between 0 and 200

AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNION

SELECT COUNT(ORDER NUM).

SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P

OWER(CMPINTV,2)) C

FROM &DATAPATH&

WHERE STATE = '&ST&'

AND &RTP&

AND &RetailExclusions

AND STATUS in &STATUS&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND (TYPE in 'C' AND SELLER_TYPE = '1' and

(OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and

CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 1

AND CMPINTV between 0 and 200

AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(ATC,0) not in ('S','X')

SELECT

sum("211RTP DF ORDERS")

WHERE STATE = '&ST&' and nvl(out_seller,0) not in

('BAND', 'BNK')

AND &RTPDisc&

AND STATUS in &STATUS&

AND TYPE IN ('D','F')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND APPINTV between 0 and 1

AND CMPINTV between 0 and 200

AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

ÙNION

SELECT COUNT(ORDER NUM).

SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P

OWER(CMPINTV,2)) C

FROM &DATAPATH&

WHERE STATE = '&ST&'

AND &RTP&

AND &RetailExclusions

AND STATUS in &STATUS&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'
AND (TYPE in 'C' AND SELLER_TYPE = '1' and

(OUT QTY>0 or OUTWARD CKL>0) and INWARD QTY=0 and

CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 1

AND CMPINTV between 0 and 200

AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(ATC,0) not in ('S','X')

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AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(ATC,0) not in ('S','X')

RESALE (PROVISIONING) Report Labels: PR-2-11-2200 Special Services - Provisioning Parity with VZ Retail Guidelines: PR-2 - Average Completed Interval Average Interval Completed - Disconnects - Dispatch Result: (Numerator / Denominator) **Denominator:** Numerator: Count of dispatch disconnect orders for product group. Sum of completion date less application date for product group dispatch disconnect (D&F) orders. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text **VERIZON** Formula For: Denominator Numerator SELECT SELECT COUNT(ORDER NUM) sum("211RTSS DF ORDERS") WHERE STATE = '&ST&' and nvl(out seller,0) not in WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND', 'BNK') ('BAND', 'BNK') AND &RTSSDisc& AND &RTSSDisc& AND STATUS in &STATUS& AND STATUS in &STATUS& AND NVL(CISR MAC,1) NOT LIKE 'S%' AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND TYPE IN ('D','F') AND TYPE IN ('D','F') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 UM DO)>0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&) AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' AND NVL(CLS,0) NOT IN AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ('DB2','DB5','MMS','MUZ','SU2','ZZO') UNION ÙNION SELECT COUNT(ORDER_NUM), SELECT COUNT(ORDER NUM). SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P SUM(CMPINTV), SUM(CMPINTV)/COUNT(ORDER_NUM), SUM(P OWER(CMPINTV,2)) C OWER(CMPINTV,2)) C FROM &DATAPATH& FROM &DATAPATH& WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RTSS& AND &RTSS& AND &RetailExclusions AND &RetailExclusions AND STATUS in &STATUS& AND STATUS in &STATUS& AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND NVL(CISR_MAC,1) NOT LIKE 'S%'
AND (TYPE in 'C' AND SELLER_TYPE = '1' and AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and (OUT QTY>0 or OUTWARD CKL>0) and INWARD QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0) decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 UM_DO)>0 AND APPINTV between 0 and 1 AND APPINTV between 0 and 1 AND CMPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

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AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(ATC,0) not in ('S','X')

Report Labels: PR-2-11-3133 POTS & C

POTS & Complex Aggregate Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Disconnects - Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of dispatch disconnect orders for product group. Sum of completion date less application date for product group dispatch

disconnect (D&F) orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

WHERE STATE = '&ST&' and nvl(out_seller,0) not in

('BAND','BNK')

AND &RTPDisc&

AND STATUS in &STATUS&

AND TYPE IN ('D','F')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 1

AND CMPINTV between 0 and 200

AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNION

SELECT COUNT(ORDER_NUM),

SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P

OWER(CMPINTV,2)) C

FROM &DATAPATH&

WHERE STATE = '&ST&'

AND &RTP&

AND &RetailExclusions

AND STATUS in &STATUS&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND (TYPE in 'C' AND SELLER_TYPE = '1' and

(OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and

CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND APPINTV between 0 and 1

AND CMPINTV between 0 and 200

AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(ATC,0) not in ('S','X')

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Report Labels: PR-2-11-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed – Disconnects – Dispatch

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of dispatch disconnect orders for product group. Sum of completion date less application date for product group dispatch

disconnect (D&F) orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT = D

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')

AND DISPATCH_YN = Y

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND W_CODED_YN = Y

AND $\overrightarrow{ASR}_{STATUS} = C$

AND COMPLETED_INTERVAL <= 200

AND OFFERED_INTERVAL <= 2

SELECT

SUM(COMPLETED_INTERVAL)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT = D

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')

AND DISPATCH_YN = Y

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND W_CODED_YN = Y

AND ASR STATUS = C

AND COMPLETED_INTERVAL <= 200

AND OFFERED_INTERVAL <= 2

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Report Labels: PR-2-13-3342

Complex Services - 2 Wire xDSL

No Standard

Guidelines:

PR-2 - Average Completed Interval

Avg. Interval Completed - With DD-2 Test Rslts, with 800 #& Serial#

Result: (Numerator / Denominator)

Denominator: Numerator:

UNE: Count of completed orders with DD-2 test results, with 800 number, and with CLEC serial number. Retail: Count of completed orders for specified product.

UNE: Sum of completion date less application date for orders completed with DD-2 Test results, with 800 Number, and with CLEC serial number. Retail: Sum of completion date less application date for specified product.

Filtered output file: PR-2-15 State Agg

For the details on the above out put filtered file layout refer to File Appendix: 52 File Type: Access DB (P

Formula For: CLEC

Denominator Numerator

SELECT COUNT(*)

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE"

AND ORDAPPDATE LIKE "*ARDU"

AND CLCTESTING = "TRUE"

AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5

AND ORDLATECUST = FALSE

SELECT

Sum([ordCmpDate]-[ordAppDate])

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE"

AND ORDAPPDATE LIKE "*ARDU"

AND CLCTESTING = "TRUE"

AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5

AND ORDLATECUST = FALSE

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Report Labels: PR-2-14-3342 Comple

Complex Services - 2 Wire xDSL No Standard

Guidelines: PR-2 - Average Completed Interval

Avg. Interval Completed - With DD-2 Test Rslts, with 800 # & with/without Serial #

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of completed orders with DD-2 test results, with 800 number, and with or without CLEC serial number.

Sum of completion date less application date for orders completed with DD-2 test results, with 800 number, and with or without CLEC serial number.

Filtered output file: PR-2-15 State Agg

For the details on the above out put filtered file layout refer to File Appendix: 52 File Type: Access DB (P

Formula For: CLEC

Denominator Numerator

SELECT COUNT(*)

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE"

AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE SELECT

Sum([ordCmpDate]-[ordAppDate])

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE"
AND ORDAPPDATE LIKE "*ARDU"

AND CLCTESTING = "TRUE"

AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE

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Report Labels: PR-2-15-3342

Complex Services - 2 Wire xDSL No Standard

Guidelines: PR-2 - Average Completed Interval

Avg. Interval Completed - Without DD-2 Test, with 800 # & Serial #

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of completed orders without DD-2 test results, with 800 number, and with CLEC serial number.

Sum of completion date less application date for orders completed without

DD-2 test results, with 800 number, and with CLEC serial number.

Filtered output file: PR-2-15 State Agg

For the details on the above out put filtered file layout refer to File Appendix: 52 File Type: Access DB (P

Formula For: CLEC

> Denominator Numerator

SELECT COUNT(*)

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE"

AND ORDAPPDATE LIKE "*ARDU"

AND CLCTESTING = "TRUE"

AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5

AND ORDLATECUST = FALSE

SELECT

Sum([ordCmpDate]-[ordAppDate])

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE"

AND ORDAPPDATE LIKE "*ARDU"

AND CLCTESTING = "TRUE"

AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5

AND ORDLATECUST = FALSE

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Report Labels: PR-2-16-3342

Complex Services - 2 Wire xDSL

No Standard

Guidelines:

PR-2 - Average Completed Interval

Avg. Interval Completed - Without DD-2 Test Rslts, with 800 # & with/without Serial #

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of completed orders without DD-2 test results, with 800 number, and with or without CLEC serial number.

Sum of completion date less application date for orders completed without DD-2 test results, with 800 number, and with or without CLEC serial

number.

Filtered output file: PR-2-15 State Agg

For the details on the above out put filtered file layout refer to File Appendix: 52 File Type: Access DB (P

Formula For: CLEC

Denominator Numerator

SELECT COUNT(*)

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE"

AND ORDAPPDATE LIKE "*ARDU"

AND CLCTESTING = "TRUE"

AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5

AND ORDLATECUST = FALSE

SELECT

Sum([ordCmpDate]-[ordAppDate])

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE"

AND ORDAPPDATE LIKE "*ARDU"

AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5

AND ORDLATECUST = FALSE

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Report Labels: PR-2-17-3342

Complex Services - 2 Wire xDSL

No Standard

Guidelines:

PR-2 - Average Completed Interval

Avg. Interval Completed - Without DD-2 Test Rslts, without 800 # & without Serial #

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of completed orders without DD-2 test results, without 800 number, and without CLEC serial number.

Sum of completion date less application date for orders completed without DD-2 test results, without 800 number, and without CLEC serial number.

Filtered output file: PR-2-15 State Agg

For the details on the above out put filtered file layout refer to File Appendix: 52 File Type: Access DB (P

Formula For: CLEC

Denominator Numerator

SELECT COUNT(*)

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE"

AND ORDAPPDATE LIKE "*ARDU"

AND CLCTESTING = "TRUE"
AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5

AND ORDLATECUST = FALSE

SELECT

Sum([ordCmpDate]-[ordAppDate])

WHERE ORDSTATUS = "CLOSED OUT"

AND ORDDELETE = "FALSE"

AND ORDAPPDATE LIKE "*ARDU"

AND CLCTESTING = "TRUE"

AND ORDCOOPTESTRESULT > 0

AND ORDCMPDATE < 5

AND ORDLATECUST = FALSE

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Guidelines For: PR-3 Completed within Specified Number of Days (1-5 Lines)

C2C Guideline:

Definition: Completed within Specified Number of Days (1-5 Lines)

Performance Standard:

Resale: Parity with BA Retail, UNE: Parity with BA Retail.

Exclusions:

BA Test Orders, Disconnect Orders, Orders where customers request a due date that is greater than or less than the standard available appointment interval (X or S Appointment Code). Bell Atlantic Administrative orders. Orders with invalid intervals (Negative Intervals or intervals over 200 business days - indicative of typographical error). Additional Segments on orders (parts of a whole order are included in the whole). Orders that are not complete. (Orders are included in the month that they are complete). Suspend for non-payment and associated restore orders. Orders completed late due to any end user or CLEC caused delay. Coordinated

cut-over Unbundled Network Elements such as loops or number portability orders.

Report Dimensions:

BA Retail, CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific

Geography: POTS, 2

POTS, 2 Wire Digital Services, and 2 Wire, xDSL Services: Southern, Eastern Shore, Raritan, Suburban,

Hudson-Bergen

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Report Labels: PR-3-01-2100 POTS - Provisioning - Total

Parity with VZ Retail

Guidelines:

PR-3 - Completed within Specified Days

% Completed in 1 Day (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of No Dispatch POTS orders with 1 to 5 lines. Count of No Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 1 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSPS&

AND &Exclusions

AND &PROJECT&

and APPINTV <= 2))

AND

UM DO)=0

AND STATUS in &STATUS&

RESELLER_ACT='I' and APPINTV <= 2))

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

File Type: Fixed Text

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 1

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22

Formula For: VERIZON

FOI: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &PROJECT&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 1

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-01-3142

POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 1 Day (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of No Dispatch POTS orders with 1 to 5 lines.

Count of No Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 1 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSPO&

AND &PROJECT&

AND &Exclusions&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND INWARD_QTY+CHNG_QTY BETWEEN 1 AND 5

AND CMPINTV between 0 and 200

AND

(ATC IN ('W') AND APPINTV between 0 and 200 AND TYPE IN

('N','T','C'))

or (type in ('R') and CLS IN ('RRM', 'RBM') and PON is not null and

APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &PROJECT&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 1

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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PR-3-02-2100 Report Labels:

POTS - Provisioning - Total

Guidelines: PR-3 - Completed within Specified Days

% Completed in 2 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of No Dispatch POTS orders with 1 to 5 lines. Count of No Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 2 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS& AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER ACT='I'

and APPINTV <= 2))

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

Denominator

SELECT

count(order_num) WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &PROJECT&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 2

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

Parity with VZ Retail

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 2

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-02-3142 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 2 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of No Dispatch POTS orders with 1 to 5 lines. Count of No Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 2 or fewer days.

Filtered output file: Service Order Record Data Layout

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &PROJECT&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA NUM do,null,decode(ocb coc,'O',1,'C',0,0),WFA N

UM_DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 2

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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PR-3-03-2100 Report Labels:

POTS - Provisioning - Total

Parity with VZ Retail

Guidelines:

PR-3 - Completed within Specified Days

% Completed in 3 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of No Dispatch POTS orders with 1 to 5 lines. Count of No Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 3 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER ACT='I'

and APPINTV <= 2))

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

SELECT

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22

Formula For: VFRIZON

Denominator

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &PROJECT& AND &RetailExclusions

count(order_num)

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 3

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Numerator

File Type: Fixed Text

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 3

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-03-3142 POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 3 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of No Dispatch POTS orders with 1 to 5 lines. Count of No Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 3 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &PROJECT&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200 AND CMPINTV between 0 and 3

AND CMPIN I V between 0 and 3

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-04-2100 POTS - Provision

POTS - Provisioning - Total Parity with VZ Retail

Guidelines: PR-3 - Completed within Specified Days

% Completed in 1 Day (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Dispatch POTS orders with 1 to 5 lines. Count of Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 1 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)
WHERE STATE = '&ST&'

HERE STATE = &ST&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 1

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 1

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Verizon - New Jersey

Report Labels: PR-3-04-3142 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 1 Day (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Dispatch POTS orders with 1 to 5 lines. Count of Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 1 or fewer days.

Filtered output file: Service Order Record Data Layout

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C') AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 1

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-05-2100 POTS - Provisioning - Total Parity with VZ Retail

Guidelines: PR-3 - Completed within Specified Days

% Completed in 2 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Dispatch POTS orders with 1 to 5 lines. Count of Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 2 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND & Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND APPINTV between 0 and 200

AND CMPINTV between 0 and 2

AND &PROJECT&

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 2

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Verizon - New Jersey

Report Labels: PR-3-05-3142 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 2 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Dispatch POTS orders with 1 to 5 lines. Count of Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 2 or fewer days.

Filtered output file: Service Order Record Data Layout

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N', 'T', 'C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 2

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-06-2100 POTS - Provisioning - Total Parity with VZ Retail

Guidelines: PR-3 - Completed within Specified Days

% Completed in 3 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of Dispatch POTS orders with 1 to 5 lines. Count of Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 3 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

> > SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND APPINTV between 0 and 200

AND CMPINTV between 0 and 3

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VFRIZON Formula For:

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 3

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Domain: PR 7/27/01 7:41:36 AM **C2CGuide0001_NJ_04_2001** Page 164 of 373

Report Labels: PR-3-06-3142 POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 3 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Dispatch POTS orders with 1 to 5 lines. Count of Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 3 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 3

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-07-2100 POTS - Provisioning - Total Parity with VZ Retail

Guidelines: PR-3 - Completed within Specified Days

% Completed in 4 Days (1-5 Lines - Total)

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of POTS orders with 1 to 5 lines. Count of POTS orders with 1 to 5 lines where completion date less

application date is 4 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 4

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND STATUS in &STATUS&

AND TYPE IN ('N','T','C') AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 4

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-07-3142 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 4 Days (1-5 Lines - Total)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of POTS orders with 1 to 5 lines. Count of POTS orders with 1 to 5 lines where completion date less

application date is 4 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 4

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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PR-3-08-2100 Report Labels:

POTS - Provisioning - Total Parity with VZ Retail

Guidelines: PR-3 - Completed within Specified Days

% Completed in 5 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of No Dispatch POTS orders with 1 to 5 lines. Count of No Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 5 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSPS&

AND &Exclusions

AND &PROJECT&

and APPINTV <= 2))

AND

UM DO)=0

AND STATUS in &STATUS&

RESELLER_ACT='I' and APPINTV <= 2))

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

File Type: Fixed Text

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 5

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS& AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER ACT='I'

and APPINTV <= 2))

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22

Formula For: VFRIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &PROJECT&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 5

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-08-3142 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 5 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of No Dispatch POTS orders with 1 to 5 lines. Count of No Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 5 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSPO& AND &PROJECT&

AND &Exclusions&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND INWARD_QTY+CHNG_QTY BETWEEN 1 AND 5

AND CMPINTV between 0 and 200

AND

(ATC IN ('W') AND APPINTV between 0 and 200 AND TYPE IN

('N','T','C'))

or (type in ('R') and CLS IN ('RRM', 'RBM') and PON is not null and

APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &PROJECT&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 5

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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PR-3-09-2100 Report Labels:

POTS - Provisioning - Total Parity with VZ Retail

Guidelines: PR-3 - Completed within Specified Days

% Completed in 5 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Dispatch POTS orders with 1 to 5 lines where completion date Count of Dispatch POTS orders with 1 to 5 lines.

less application date is 5 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER ACT='I'

and APPINTV <= 2))

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND &PROJECT&

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 5

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VFRIZON Formula For:

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 5

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-09-3142

POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 5 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Dispatch POTS orders with 1 to 5 lines.

Count of Dispatch POTS orders with 1 to 5 lines where completion date

less application date is 5 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSPO&

AND &PROJECT&

AND & Exclusions &

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

AND CMPINTV between 0 and 200

AND (

(ATC IN ('W') AND APPINTV between 0 and 200 AND TYPE IN

('N','T','C'))

or (type in ('R') and CLS IN ('RRM', 'RBM') and PON is not null and

APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 5

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-10-2100 POT

POTS - Provisioning - Total

Parity with VZ Retail

Guidelines:

PR-3 - Completed within Specified Days

% Completed in 6 Days (1-5 Lines - Total)

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of orders (by specified product) with 1 to 5 lines. Count of orders (by specified product) with 1 to 5 lines where completion

date less application date is 6 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND & Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or(TYPE ='R' and

RESELLER_ACT='I' and APPINTV <= 2))

AND &RSPS&

AND &Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 4

AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'

and APPINTV <= 2))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 6

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels: PR-3-10-3142

POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 6 Days (1-5 Lines - Total)

Result: (Numerator / Denominator) * 100

> Denominator: **Numerator:**

Count of orders (by specified product) with 1 to 5 lines.

Count of orders (by specified product) with 1 to 5 lines where completion

date less application date is 6 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND CMPINTV between 0 and 6

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

(ATC IN ('W') AND APPINTV between 0 and 200 AND TYPE IN

or (type in ('R') and CLS IN ('RRM', 'RBM') and PON is not null and

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND &SOUNPSPO&

AND &PROJECT&

AND &Exclusions&

AND (

APPINTV between 0 and 2))

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &SOUNPSPO&

AND & Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND

decode(new_CMPINTV,null,cmpintv,new_cmpintv) between 0 and

200

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

AND nvl(CF_MAC_IND,0) <> 'Y' and nvl(cisr_mac,'*') not in ('CA','CF')

AND (

(ATC IN ('W') AND

decode(new APPINTV,null,appintv,new appintv) between 0 and

200 AND TYPE IN ('N','T','C'))

or (type in ('R') and CLS IN ('RRM', 'RBM') and PON is not null and decode(new_APPINTV,null,appintv,new_appintv) between 0 and

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &RTPS&

AND &RetailExclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

('N','T','C'))

count(order_num)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N'.'T'.'C')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 6

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

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Report Labels:

PR-3-10-3341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-3 - Completed within X Days

% Completed w/in 6 Days (1-5 lines) Total

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of orders (by specified product) with 1 to 5 lines. Count of orders (by specified product) with 1 to 5 lines where completion

date less application date is 6 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

sum(count(distinct order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPR&

AND &RetailExclusions

AND TYPE IN ('N','T','C')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND ADL='Y

AND IN_FACIL >

having sum(inward_qty+chng_qty) BETWEEN 1 AND 5

group by order_num,dsp_ind,entity,cris,seller_type,seller_name

SELECT

sum(count(distinct order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPR&

AND &RetailExclusions

AND TYPE IN ('N','T','C')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 6 AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND ADL='Y'

AND IN_FACIL >

having sum(inward_qty+chng_qty) BETWEEN 1 AND 5

group by order_num,dsp_ind,entity,cris,seller_type,seller_name

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

SELECT

sum(count(distinct order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPR&

AND &RetailExclusions

AND TYPE IN ('N','T','C')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND ADL='Y

AND IN FACIL >

having sum(inward_qty+chng_qty) BETWEEN 1 AND 5

group by order_num,dsp_ind,entity,cris,seller_type,seller_name

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 6

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Report Labels: PR-3-10-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-3 - Completed within X Days

% Completed w/in 6 Days (1-5 lines) Total

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of orders (by specified product) with 1 to 5 lines. Count of orders (by specified product) with 1 to 5 lines where completion

date less application date is 6 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &SOUNPD&

AND &Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND &SOUNPD&

AND &Exclusions

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 6 AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT

sum(count(distinct order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPR&

AND &RetailExclusions

AND TYPE IN ('N','T','C')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 200 AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND ADL='Y

AND IN_FACIL >

having sum(inward_qty+chng_qty) BETWEEN 1 AND 5

group by order_num,dsp_ind,entity,cris,seller_type,seller_name

SELECT

sum(count(distinct order_num))

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPR&

AND &RetailExclusions

AND TYPE IN ('N', 'T', 'C')

AND NVL(CISR_MAC,1) NOT LIKE 'S%'

AND APPINTV between 0 and 200

AND CMPINTV between 0 and 6

AND ATC IN ('W')

AND &PROJECT&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND ADL='Y'

AND IN FACIL >

having sum(inward_qty+chng_qty) BETWEEN 1 AND 5

group by order_num,dsp_ind,entity,cris,seller_type,seller_name

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Guidelines For: PR-4 Missed Appointments

C2C Guideline:

Definition: % Missed Appointment: The percentage of orders completed after the commitment date. % Missed

Appointment - Trunks: The percentage of trunks completed for which there was a missed appointment. Hot Cut Measurements: Except for Metric PR-4-08, Hot Cut measurements have been transferred to

Metric PR-9.

Performance Metrics PR-4-01, 02, 04, 05, 09, 10 and 11: Parity with BA Retail.(footnote 26) Metric PR-4-06 ("Hot Cuts"): Standard:

Deleted. Metric PR-4-07 LNP: 95% on Time. Metrics PR-4-03 and 08: No standard. Metrics PR-4-14 through

PR-4-18, UNE 2 Wire xDSL Svcs.: 95% on Time

BA Test Orders , Disconnect Orders Bell Atlantic Administrative orders Additional Segments(footnote 25) on Exclusions: orders (parts of a whole order are included in the whole) Orders that are not complete. (Orders are included in

the month that they are complete) Suspend for non-payment and associated restore orders. For Metrics other

than PR-4-03 and 08, orders not completed on time due to CLEC or end user delay.

Report Dimensions: BA Retail, CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific

POTS, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Geography:

Hudson-Bergen Specials, EEL and IOF: State Trunks: State

25 Segments - See Glossary

26 Retail Comparison for IOF and EEL is total Retail Specials performance.

Report Labels:

PR-4-01-2200

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% Missed Appt. – VZ – Total

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

aroup

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSSS&

AND &Exclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSSS&

AND &Exclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VFRIZON Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Report Labels: PR-4-01-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% Missed Appointment – Verizon – Specials

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND ASR_STATUS = C

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY DATE - ENDRATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND CD > DD

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

Report Labels: PR-4-01-3510

Special Services Provisioning

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% Missed Appointment – Verizon – EEL

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE = EEL

AND ASR_STATUS = C

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY DATE - STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE = EEL

AND CD > DD

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File

File Type: Excel

Formula For: VERIZON

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

STARTDATE

STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE = EEL

EEL

AND ASR_STATUS = C

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

STARTDATE

STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE = EEL

EEL

AND ASR_STATUS = C

AND CD > DD

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

Report Labels: PR-4-01-3530 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% Missed Appointment - Verizon - IOF

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE = IOF

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND CD > DD

AND ASR_STATUS = C

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE = IOF

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND CD > DD

AND ASR_STATUS = C

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TRUNKS (Aggregate)

Report Labels: PR-4-01-5000 **PROVISIONING** Parity with IXC / FGD

Guidelines: PR-4 - Missed Appointment

% Missed Appointment – Verizon – Total

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

group

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: CLEC

> Denominator **Numerator**

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')

AND ORDER_STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND WFA_DDCOMP > WFA_DDOBJ

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: **VERIZON**

> Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE
AND SERVICE_TYPE IN ('I', 'W')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')

AND ORDER_STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND WFA DDCOMP > WFA DDOBJ

Report Labels: PR-4-02-2100 POTS - Provisioning - Total

Parity with VZ Retail

Guidelines: PR-

PR-4 - Missed Appointments

Average Delay Days - Total

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders missed for Bell Atlantic reasons, by product

Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

group. Atlantic reasons by product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &SOUNPS&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0 AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

WHERE STATE = '&ST&'
AND &SOUNPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKÉ 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-4-02-2200 Special Services - Provisioning Parity with VZ Retail Report Labels:

Guidelines: PR-4 - Missed Appointments

Average Delay Days - Total

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders missed for Bell Atlantic reasons, by product

Atlantic reasons by product group.

group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

SELECT

WHERE STATE = '&ST&'

AND & Exclusions

RESELLER_ACT='I'))

(&TEST SELLERS&)

AND &RSSS&

AND STATUS in &STATUS&

AND CMPINTV>APPINTV

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &RSSS& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0 AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN

(&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

Sum of the completion date less due date for orders missed due to Bell

SUM(least(company_mac_days,cmpintv-appintv))

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0

or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

AND NVL(CISR MAC.0) LIKE 'C%'

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(SELLER_NAME,0) NOT IN

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN (K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels:

PR-4-02-2341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

Average Delay Days - Total

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders missed for Bell Atlantic reasons, by product

group.

Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &RSPI& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0 AND ATC IN ('K'.'M'.'R'.'Y'.'W'.'X'.'C'.'S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

WHERE STATE = '&ST&' AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company mac days,cmpinty-appinty))

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-4-02-2342 Report Labels:

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

Average Delay Days - Total

Result: (Numerator / Denominator)

> **Denominator:** Numerator:

Count of orders missed for Bell Atlantic reasons, by product

Atlantic reasons by product group.

group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &RSPD& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0 AND ATC IN ('K'.'M'.'R'.'Y'.'W'.'X'.'C'.'S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

Sum of the completion date less due date for orders missed due to Bell

WHERE STATE = '&ST&' AND &RSPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR MAC.0) LIKE 'C%' AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-4-02-3100 POTS - Provisioning Report Labels:

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

Average Delay Days - Total

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders missed for Bell Atlantic reasons, by product

Atlantic reasons by product group.

group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &SOUNPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company mac days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

Sum of the completion date less due date for orders missed due to Bell

WHERE STATE = '&ST&' AND &SOUNPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKÉ 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

'DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-4-02-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

Average Delay Days - Specials

(Numerator / Denominator) Result:

> **Denominator: Numerator:**

Count of orders missed for Bell Atlantic reasons, by product Sum of the completion date less due date for orders missed due to Bell

Atlantic reasons by product group. group.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND ASR_STATUS = C

SELECT

SUM(DELAY_DAYS)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

PR-4-02-3341 Report Labels:

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

Average Delay Days - Total

Result: (Numerator / Denominator)

> Denominator: Numerator:

Count of orders missed for Bell Atlantic reasons, by product

group.

Sum of the completion date less due date for orders missed due to Bell

Atlantic reasons by product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &SOUNPI& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV and nvl(last_comac,1) <> 'EO'

and company mac days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

WHERE STATE = '&ST&'

AND &SOUNPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0

or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

'DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-4-02-3342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

Average Delay Days - Total

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders missed for Bell Atlantic reasons, by product

Atlantic reasons by product group.

group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &SOUNPD&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO' and company mac days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

Sum of the completion date less due date for orders missed due to Bell

WHERE STATE = '&ST&'

AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0 AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_QXY)

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKÉ 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(least(company_mac_days,cmpintv-appintv))

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

'DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-4-02-3510 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

Average Delay Days - EEL

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders missed for Bell Atlantic reasons, by product Sum of the completion date less due date for orders missed due to Bell

Atlantic reasons by product group. group.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE = EEL

AND ASR_STATUS = C

SELECT

SUM(DELAY_DAYS)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C') AND PRODUCT_TYPE = EEL

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

Report Labels: PR-4-02-3530 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

Average Delay Days - IOF

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders missed for Bell Atlantic reasons, by product Sum of the completion date less due date for orders missed due to Bell

Atlantic reasons by product group. group.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE = IOF

AND ASR_STATUS = C

SELECT

SUM(DELAY_DAYS)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE = IOF

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

TRUNKS (Aggregate)

Report Labels: PR-4-02-5000 PROVISIONING

Parity with IXC / FGD

Guidelines:

PR-4 - Missed Appointment

Average Delay Days - Total

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of orders missed for Bell Atlantic reasons, by product

Sum of the completion date less due date for orders missed due to Bell

group. Atlantic reasons by product group.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: CLEC

Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')
AND ORDER_STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('C', 'D')

AND WFA_DDCOMP > WFA_DDOBJ

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')

AND ORDER_STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND WFA_DDCOMP > WFA_DDOBJ

AND NV AND WF SELECT

SUM(NVL(WFA_COMPLETED_INTERVAL -

WFA_OFFERED_INTERVAL, 0)*NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')

AND ORDER_STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND WFA_DDCOMP > WFA_DDOBJ

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')

AND ORDER_STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND WFA_DDCOMP > WFA_DDOBJ

SELECT

SUM(NVL(WFA_COMPLETED_INTERVAL -

WFA_OFFERED_INTERVAL, 0)*NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')

AND ORDER_STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND WFA_DDCOMP > WFA_DDOBJ

Guidelines:

RESALE (PROVISIONING)

PR-4-03-2100 POTS - Provisioning - Total Report Labels:

No Standard

% Missed Appt. – Customer

PR-4 - Missed Appointments

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPS&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPS&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR MAC,1) LIKE 'S%' AND CMPINTV>APPINTV

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO'

AND NVL(CISR_MAC,1) LIKE 'S%'

AND CMPINTV>APPINTV

Report Labels:

PR-4-03-2200

Special Services - Provisioning

No Standard

Guidelines:

PR-4 - Missed Appointments

% Missed Appt. – Customer

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSSS&

AND &Exclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSSS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR MAC,1) LIKE 'S%'

AND CMPINTV>APPINTV

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RTSS&

AND &RetailExclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKÉ 'S%'

AND CMPINTV>APPINTV

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PR-4-03-2341 Complex Services - 2 Wire Digital No Standard Report Labels:

Guidelines: PR-4 - Missed Appointment

% Missed Appt. – Customer

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

File Type: Fixed Text

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(CISR MAC,1) LIKE 'S%'

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

SELECT

COUNT(ORDER_NUM)

AND &Exclusions

RESELLER_ACT='I'))

WHERE STATE = '&ST&'

AND &RSPI&

AND STATUS in &STATUS&

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND CMPINTV>APPINTV

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22

Formula For: **VERIZON**

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKÉ 'S%'

AND CMPINTV>APPINTV

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Report Labels: PR-4-03-2342

Complex Services - 2 Wire xDSL

No Standard

Guidelines:

PR-4 - Missed Appointment

% Missed Appt. - Customer

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RSPD&

AND &Exclusions
AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKE 'S%' AND CMPINTV>APPINTV

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKE 'S%'

AND CMPINTV>APPINTV

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Report Labels: PR-4-03-3100

POTS - Provisioning

Guidelines: PR-4 - Missed Appointments

% Missed Appointment – Customer

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &SOUNPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (

(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and cls in ('RRM','RBM')))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CLS,0) NOT IN

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (

(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or

No Standard

(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null and cls in ('RRM','RBM')))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKE 'S%' AND CMPINTV>APPINTV

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)
WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKE 'S%'

AND CMPINTV>APPINTV

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Report Labels: PR-4-03-3200 Special Services Provisioning

No Standard

Guidelines:

PR-4 - Missed Appointments

% Missed Appointment - Customer - Specials

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND ASR_STATUS = C

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

AND CD > DD

Report Labels:

PR-4-03-3341

Complex Services - 2 Wire Digital

No Standard

Guidelines:

PR-4 - Missed Appointments

% MA – Customer

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders where the Order completion date is greater than the order Count of Orders Completed for product group.

due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKÉ 'S%'

AND CMPINTV>APPINTV

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT

COUNT(ORDER_NUM) WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKE 'S%'

AND CMPINTV-APPINTV

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Report Labels: PR-4-03-3342 Complex Services - 2 Wire xDSL

No Standard

Guidelines:

PR-4 - Missed Appointments

% MA – Customer

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders where the Order completion date is greater than the order Count of Orders Completed for product group.

due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKÉ 'S%'

AND CMPINTV>APPINTV

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT

COUNT(ORDER_NUM) WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKE 'S%'

AND CMPINTV>APPINTV

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Report Labels: PR-4-03-3510

Special Services Provisioning

No Standard

Guidelines:

PR-4 - Missed Appointments

% Missed Appointment - Customer - EEL

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE = EEL

AND ASR_STATUS = C

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE = EEL

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

AND CD > DD

Domain: PR 7/27/01 7:41:41 AM C2CGuide0001 NJ 04 2001 Page 206 of 373 TRUNKS (Aggregate)

Report Labels: PR-4-03-5000 PROVISIONING

No Standard

Guidelines: PR-4 - Missed Appointment

% Missed Appointment – Customer

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for

product group

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')
AND ORDER_STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('C', 'D')

AND WFA_DDCOMP > WFA_DDOBJ

Report Labels: PR-4-04-2100 POTS - Provisioning - Total

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% Missed Appt. - VZ - Dispatch

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Dispatched Orders Completed for product group.

Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RSPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or

((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0) or CHNG_QTY>=0) and OUT_QTY=0) or

((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'
AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÀND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
  AND &RetailExclusions
     AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)>0
```

Report Labels: PR-4-04-2341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

% Missed Appt. - VZ - Dispatch

(Numerator / Denominator) * 100 Result:

> **Denominator: Numerator:**

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or

((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE C'C%

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator **Numerator**

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
   AND &RetailExclusions
      AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)>0
```

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Report Labels: PR-4-04-2342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

% Missed Appt. - VZ - Dispatch

(Numerator / Denominator) * 100 Result:

> **Denominator: Numerator:**

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or

((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPD& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and

((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or

((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or

(TYPE ='R' and RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE C'C%

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator **Numerator**

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPD&
  AND &RetailExclusions
      AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)>0
```

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UNE (Provisioning) PR-4-04-3113 POTS - Provisioning Parity with VZ Retail Report Labels: Guidelines: PR-4 - Missed Appointments % Missed Appointment – Verizon – Dispatch - Loop New Result: (Numerator / Denominator) * 100 Denominator: Numerator: Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group. Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text Formula For: CLEC Denominator Numerator SELECT SELECT COUNT(ORDER_NUM) COUNT(ORDER_NUM) WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &SOUNPSLN& AND &SOUNPSLN& AND & Exclusions AND &Exclusions AND STATUS in &STATUS& AND STATUS in &STATUS& AND TYPE IN ('N','T','C') AND TYPE IN ('N','T','C') AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(CISR_MAC,0) LIKE 'C%' AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND CMPINTV>APPINTV AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O' and nvl(last_comac,1) <> 'EO' AND NVL(CLS,0) NOT IN and company_mac_days > 0 ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND ATC IN ('K','M','R','Y','W','X','C','S') AND AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' UM_DO)>0 AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0 Filtered output file: Service Order Record Data Layout For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text **VERIZON** Formula For: Denominator Numerator SELECT SELECT COUNT(ORDER_NUM) COUNT(ORDER_NUM) WHERE STATE = '&ST&' WHERE STATE = '&ST&' AND &RTPS& AND &RTPS& AND &RetailExclusions AND &RetailExclusions AND STATUS in &STATUS& AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(CISR_MAC,0) LIKE 'C%' AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

UM_DO)>0

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

Report Labels: PR-4-04-3140

POTS - Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% Missed Appointment - Verizon - Dispatch - Platform

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND & Exclusions

AND STATUS in &STATUS&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (

(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or

(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null))

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPSP&

AND &Exclusions

AND STATUS in &STATUS&

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

AND (

(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or

(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VFRIZON Formula For:

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÀND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
  AND &RetailExclusions
     AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)>0
```

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Report Labels: PR-4-04-3341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA – VZ – Dispatch

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0 AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

COUNT(ORDER_NUM) WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

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Report Labels: PR-4-04-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA – VZ – Dispatch

Result: (Numerator / Denominator) * 100

Denominator:

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

Numerator:

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD CKL>0 or CHNG CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%' AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

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Report Labels: PR-4-05-2100

POTS - Provisioning - Total

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% Missed Appt. - VZ - No Dispatch

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of No Dispatch Orders Completed for product group.

Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RSPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPS& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
  AND &RetailExclusions
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUS&
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

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Report Labels: PR-4-05-2341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

% Missed Appt. - VZ - No Dispatch

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group. Count of No Dispatch Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0 AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPI&
  AND &RetailExclusions
   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUS&
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

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Report Labels: PR-4-05-2342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

% Missed Appt. - VZ - No Dispatch

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group. Count of No Dispatch Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0 AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPD&
  AND &RetailExclusions
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUS&
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

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Report Labels: PR-4-05-3123 POTS - Provisioning

Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% Missed Appointment - Verizon - No Dispatch - Other than Platform & Hot Cut

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of No Dispatch Orders Completed for product group. Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSNPH&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPSNPH&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUS&

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

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Report Labels: PR-4-05-3140

POTS - Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% Missed Appointment - Verizon - No Dispatch - Platform

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group. Count of No Dispatch Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND & Exclusions

AND STATUS in &STATUS&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND ((ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S') AND ((TYPE IN ('N', 'T')) or

(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null))

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPSP&

AND &Exclusions

AND STATUS in &STATUS&

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$ AND (

(ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S') AND ((TYPE IN ('N', 'T')) or

(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VFRIZON Formula For:

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
  AND &RetailExclusions
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUS&
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

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Report Labels: PR-4-05-3341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA - VZ - No Dispatch

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group. Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0 AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPI&

AND &Exclusions AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0 AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPI&
  AND &RetailExclusions
   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUS&
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

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Report Labels: PR-4-05-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA - VZ - No Dispatch

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group. Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0 AND

decode(WFA_NUM_do.null.decode(ocb_coc.'O'.1.'C'.0.0).WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0 AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPD&
  AND &RetailExclusions
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUS&
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER NAME.0) NOT IN (&TEST SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

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UNE (Provisioning) Report Labels: PR-4-07-3540 POTS - Provisioning 95% On Time Guidelines: PR-4 - Missed Appointments % On Time Performance - LNP Result: (Numerator / Denominator) * 100 **Denominator:** Numerator: Count of LNP orders completed. (Manual count) Count of LNP orders, where port trigger is completed before frame due time (as scheduled on order) and retail disconnect is completed on or after committed time frame. (manual count) Filtered output file: LNP Filtered Data For the details on the above out put filtered file layout refer to File Appendix: 5 File Type: Excel Denominator **Numerator** SELECT **SELECT** COUNT(DISTINCT TN) COUNT(DISTINCT TN) WHERE STATE = NJ WHERE STATE = NJ AND ACT_DATE_NUM >= STARTDATE AND ACT_DATE_NUM <= ENDDATE AND MET_MISS = MET AND ACT_DATE_NUM >= STARTDATE AND ACT_DATE_NUM <= ENDDATE

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Report Labels: PR-4-08-2100 POTS - Provisioning - Total No Standard

Guidelines: PR-4 - Missed Appointments

% Missed Appt. - Customer - Due to Late Order Confirmation

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPS&

> AND & Exclusions AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKÉ 'S%'

AND CMPINTV>APPINTV

and dcas_delay_foc = 'Y'

Report Labels: PR-4-08-2200 Special Services - Provisioning No Standard

Guidelines: PR-4 - Missed Appointments

% Missed Appt. - Customer - Due to Late Order Confirmation

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSSS&

AND &Exclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSSS& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR MAC,1) LIKE 'S%'

AND CMPINTV>APPINTV

and dcas_delay_foc = 'Y'

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Guidelines:

Report Labels: PR-4-08-2341 Complex Services - 2 Wire Digital No Standard

PR-4 - Missed Appointment % Missed Appt. - Customer - Due to Late Order Confirmation

(Numerator / Denominator) * 100 Result:

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM) WHERE STATE = '&ST&'

AND &RSPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKÉ 'S%'

AND CMPINTV>APPINTV

and dcas_delay_foc = 'Y'

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Report Labels: PR-4-08-2342 Complex Services - 2 Wire xDSL No Standard

Guidelines: PR-4 - Missed Appointment

% Missed Appt. - Customer - Due to Late Order Confirmation

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPD&

AND &Exclusions AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR MAC,1) LIKE 'S%'

AND CMPINTV>APPINTV

and dcas_delay_foc = 'Y'

Verizon - New Jersey Metric Business Rules

UNE (Provisioning)

Report Labels: PR-4-08-3111 POTS - Provisioning No Standard

Guidelines: PR-4 - Missed Appointments

% MA - Customer - Due to Late Order Conf. - Hot Cut Loop

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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Report Labels: PR-4-08-3123 POTS - Provisioning No Standard

Guidelines:

PR-4 - Missed Appointments

% MA - Customer - Due to Late Order Conf. - Other than Platform & Hot Cut

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSNPH&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSNPH&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) LIKÉ 'S%'

AND CMPINTV>APPINTV

and dcas_delay_foc = 'Y'

Report Labels: PR-4-08-3140 POTS - Provisioning No Standard

Guidelines: PR-4 - Missed Appointments

% MA - Customer - Due to Late Order Conf. - Platform

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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Report Labels: PR-4-08-3200 Special Services Provisioning No Standard

Guidelines: PR-4 - Missed Appointments

% MA - Customer - Due to Late Order Confirmation - Specials

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND ASR_STATUS = C

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

AND CD > DD AND LATE_FOC_YN = Y

Metric Business Rules Verizon - New Jersey

UNE (Provisioning)

Report Labels: PR-4-08-3341 Complex Services - 2 Wire Digital No Standard

Guidelines: PR-4 - Missed Appointments

% MA - Customer - Due to Late Order Confirmation

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Metric Business Rules Verizon - New Jersey

UNE (Provisioning)

Report Labels: PR-4-08-3342 Complex Services - 2 Wire xDSL No Standard

Guidelines: PR-4 - Missed Appointments

% MA - Customer - Due to Late Order Confirmation

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Customer Reasons (for late Order Confirmation) for

product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE ='&STATE&'

AND &SOUNDL&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels:

PR-4-09-2200

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% Missed Appt. - VZ - Standard Interval (W Coded) Orders - Total

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

aroup

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSSS&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND(ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I')) AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSSS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I'))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VFRIZON Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-4-09-3200 Special Services Provisioning No Standard

Guidelines: PR-4 - Missed Appointments

% MA - Verizon - Standard Interval (W Coded) Orders - Specials

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND $ASR_STATUS = C$

AND W_CODED_YN = Y

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

AND CD > DD AND W_CODED_YN = Y

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Report Labels: PR-4-09-3510 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% MA - Verizon - Standard Interval (W Coded) Orders - EEL

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('EEL')

AND $ASR_STATUS = C$

AND W_CODED_YN = Y

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('EEL')

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

AND CD > DD AND W_CODED_YN = Y

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Report Labels: PR-4-09-3530 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% MA - Verizon - Standard Interval (W Coded) Orders - IOF

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('IOF')

AND $ASR_STATUS = C$

AND W_CODED_YN = Y

SELECT

COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('IOF')

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = C

AND CD > DD AND W_CODED_YN = Y

Domain: PR 7/27/01 7:41:46 AM C2CGuide0001 NJ 04 2001 Page 247 of 373 TRUNKS (Aggregate)

Report Labels: PR-4-09-5000 **PROVISIONING** Parity with IXC / FGD

Guidelines:

PR-4 - Missed Appointment

% MA - VZ - Std. Interval (W Coded) Orders -Total

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product

aroup

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: CLEC

> Denominator **Numerator**

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')

AND ORDER_STATUS = C

AND $CNR_YN = N$

AND PROJECT_YN = N

AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

AND FORECAST_YN = Y

AND CREATE_CDDD_INTERVAL <= 18

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('C', 'D')

AND WFA_DDCOMP > WFA_DDOBJ

AND CNR_YN = N

AND PROJECT_YN = N

AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

AND FORECAST_YN = Y

AND CREATE_CDDD_INTERVAL <= 18

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: **VERIZON**

> Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')

AND ORDER_STATUS = C AND CNR YN = N

AND PROJECT_YN = N

AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

AND FORECAST_YN = Y

AND CREATE_CDDD_INTERVAL <= 18

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W')

AND ORDER STATUS = C

AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('C', 'D')

AND WFA_DDCOMP > WFA_DDOBJ

AND CNR_YN = N

AND PROJECT_YN = N

AND NEW_OR_AUGMENT = A

AND ASR_TRUNK_SIZE <= 192

AND FORECAST $\overline{Y}N = Y$

AND CREATE_CDDD_INTERVAL <= 18

Report Labels: PR-4-10-2100 POTS - Provisioning - Total

Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% Missed Appt. - VZ - Standard Interval (W Coded) Orders - Dispatch

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPS&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND (ATC IN ("W')or(TYPE ='R' and RESELLER_ACT='I')) AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPS&

AND &Exclusions AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I'))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÀND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)>0
```

Report Labels: PR-4-10-2341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

% Missed Appt. - VZ - Std. Int. (W Coded) Orders - Dispatch

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND (ATC IN ("W')or(TYPE ='R' and RESELLER_ACT='I')) AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I'))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPI&
  AND &RetailExclusions
     AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)>0
```

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Report Labels: PR-4-10-2342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

% Missed Appt. - VZ - Std. Int. (W Coded) Orders - Dispatch

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RSPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND (ATC IN ("W')or(TYPE ='R' and RESELLER_ACT='I'))
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

ÀND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPD&

AND &Exclusions
AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I'))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPD&
   AND &RetailExclusions
     AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)>0
```

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Report Labels: PR-4-10-3113 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA – VZ – Std. Interval (W Coded) Orders – Disp. - Loop New

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Dispatched Orders Completed for product group.

Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSLN&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPSLN&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN ('DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> **Denominator** Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD CKL>0 or CHNG CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

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Report Labels: PR-4-10-3140 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA - VZ - Std. Interval (W Coded) Orders - Disp. - Platform

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

```
WHERE STATE = '&ST&'
     AND &SOUNPSP&
  AND & Exclusions
     AND STATUS in &STATUS&
```

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND SNPRES_IND IS NULL

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0 AND

(TYPE IN ('N','T') or (TYPE = AND (OUT_QTY=0 or INWARD_QTY>0 CHNG_QTY>0)

AND (OUTWARD CKL = OR INWARD_CKL > 0 OR CHNG_CKL > 0)))

AND ATC ='W'

OR (TYPE = 'R)

AND PON IS NOT NULL)

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSP& AND &Exclusions AND STATUS in &STATUS& AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0 AND

(TYPE IN ('N','T') or (TYPE =

AND (OUT_QTY=0 or INWARD_QTY>0 CHNG_QTY>0)

AND (OUTWARD_CKL = OR INWARD_CKL > 0

OR CHNG CKL > 0))) AND ATC = 'W'

(TYPE = 'R

AND PON IS NOT NULL)

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÀND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)>0
```

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PR-4-10-3341 Report Labels:

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA - VZ - Std. Interval (W Coded) Orders - Dispatch

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

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PR-4-10-3342 Report Labels:

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA - VZ - Std. Interval (W Coded) Orders - Dispatch

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Dispatched Orders Completed for product group. Count of Dispatched Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM DO)>0

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Report Labels: PR-4-11-2100 POTS - Provisioning - Total Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% Missed Appt. - VZ - Standard Interval (W Coded) Orders - No Dispatch

Result: (Numerator / Denominator) * 100

> **Denominator: Numerator:**

Count of No Dispatch Orders Completed for product group.

Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPS&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND (ATC IN ('W')or (TYPE ='R' and RESELLER_ACT='I')) AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I'

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

))

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

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Report Labels: PR-4-11-2341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

% Missed Appt. - VZ - Std. Int. (W Coded) Orders - No Dispatch

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group.

Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND (ATC IN ('W')or (TYPE ='R' and RESELLER_ACT='I')) AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I'

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

))

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPI&
   AND &RetailExclusions
     AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

Report Labels: PR-4-11-2342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointment

% Missed Appt. - VZ - Std. Int. (W Coded) Orders - No Dispatch

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group.

Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND (ATC IN ('W')or (TYPE ='R' and RESELLER_ACT='I')) AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RSPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV-APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I'

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

))

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions& AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÀND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPD&
   AND &RetailExclusions
     AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

Report Labels: PR-4-11-3123 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% MA – VZ – Std. Interval (W Coded) Orders – No Disp. - Other than Platform & Hot Cut

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of No Dispatch Orders Completed for product group.

Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPSNPH&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPSNPH&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

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Report Labels: PR-4-11-3140 POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA - VZ - Std. Interval (W Coded) Orders - No Disp. - Platform

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group. Count of No Dispatch Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND & Exclusions

AND STATUS in &STATUS&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

 $UM_DO)=0$

AND (

(ATC IN ('W') AND ((TYPE IN ('N', 'T')) or (TYPE in 'C' and (OUT QTY=0 or INWARD QTY>0 or CHNG QTY>0) and

(OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null))

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPSP&

AND &Exclusions

AND STATUS in &STATUS&

AND NVL(CISR_MAC,0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)=0

AND (

(ATC IN ('W') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and

(OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> **Denominator Numerator**

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

Report Labels: PR-4-11-3341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA - VZ - Std. Interval (W Coded) Orders - No Dispatch

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group. Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0 AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%' AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0 AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPI&
   AND &RetailExclusions
     AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

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Report Labels: PR-4-11-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-4 - Missed Appointments

% MA - VZ - Std. Interval (W Coded) Orders - No Dispatch

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of No Dispatch Orders Completed for product group. Count of No Dispatch Orders where the Order completion date is greater

than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*')

for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator **Numerator**

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0 AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND NVL(CISR MAC.0) LIKE 'C%'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND ATC IN ('W')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)=0 AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

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SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions& AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('W') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') ÀND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)=0

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPD&
   AND &RetailExclusions
     AND STATUS in &STATUS&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM DO)=0
```

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Report Labels: PR-4-14-3342 Complex Services - 2 Wire xDSL

95% on Time

Guidelines:

PR-4 - Missed Appointments

% Completed On Time - With DD-2 Test Rslts, with 800 #& Serial#

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

UNE: Count of completed orders with DD-2 test results, with 800 number, and with CLEC serial number. Retail: Count of completed orders.

UNE: Count of all orders completed on or before the due date with DD-2 test results, with 800 number, and with CLEC serial number. Retail: Count of all orders completed on or before the due date.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator **Numerator**

SELECT

count(order_num)

WHERE STATE = '&STATE&' AND STATUS in &STATUS&

AND &SOUNDL&

AND &Exclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('M','W','X','E','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&STATE&' AND STATUS in &STATUS&

AND &SOUNDL&

AND &Exclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CMP<=DU

AND ATC IN ('M','W','X','E','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPR&

AND &RetailExclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD QTY>0 or CHNG QTY>0) and (OUTWARD CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('M','W','X','E','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND IN_FACIL> AND ADL = 'Y' SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND STATUS in &STATUS&

AND &RTPR&

AND &RetailExclusions

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CMP<=DU

AND ATC IN ('M','W','X','E','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND IN_FACIL>0 AND ADL = 'Y'

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Verizon - New Jersey Metric Business Rules

UNE (Provisioning)

Report Labels: PR-4-15-3342 Complex Services - 2 Wire xDSL 95% on Time

Guidelines: PR-4 - Missed Appointments

% Completed On Time - With DD-2 Test Rslts, with 800 # & with/without Serial #

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of all orders completed on or before the due date with DD-2 test 2 test results, with 800 number, and with or without CLEC serial number.

Count of all orders completed on or before the due date with DD-2 test results, with 800 number, and with or without CLEC serial number.

Filtered output file: PR-14-18 NJ -Individual States by AREA Prompt

For the details on the above out put filtered file layout refer to File Appendix: 58 File Type: Access DB (P

Formula For: VERIZON

Denominator Numerator

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Report Labels: PR-4-16-3342 Complex Services - 2 Wire xDSL 95% on Time

Guidelines:

PR-4 - Missed Appointments

% Completed On Time - Without DD-2 Test, with 800 # & Serial #

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of completed orders without DD-2 test results, with 800 number, and with CLEC serial number.

Count of all orders completed on or before the due date without DD-2 test

results, with 800 number, and with CLEC serial number.

Filtered output file: PR-14-18 NJ -Individual States by AREA Prompt

For the details on the above out put filtered file layout refer to File Appendix: 58 File Type: Access DB (P

SELECT

CLEC Formula For:

> Denominator Numerator

SELECT

SUM(CMP - LATE CUST) sum(on time) WHERE STATE = NJ WHERE STATE = NJ AND TESTING = TRUE AND TESTING = TRUE

Filtered output file: PR-14-18 NJ -Individual States by AREA Prompt

For the details on the above out put filtered file layout refer to File Appendix: 58 File Type: Access DB (P

Formula For: **VERIZON**

> Denominator Numerator

SELECT

SUM(CMP - LATE CUST)

WHERE STATE = NJ AND TESTING = TRUE **SELECT** sum(on time)

WHERE STATE = NJ AND TESTING = TRUE

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Report Labels: PR-4-17-3342 Complex Services

Complex Services - 2 Wire xDSL 95% on Time

Guidelines: PR-4 - Missed Appointments

% Completed On Time - Without DD-2 Test Rslts, with 800 # & with/without Serial #

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of completed orders without DD-2 test results, with 800 number, and with or without CLEC serial number.

Count of all orders completed on or before the due date without DD-2 test results, with 800 number, and with or without CLEC serial number.

Filtered output file: PR-14-18 NJ -Individual States by AREA Prompt

For the details on the above out put filtered file layout refer to File Appendix: 58 File Type: Access DB (P

SELECT

Formula For: CLEC

Denominator Numerator

SELECT SUM(CMP - LATE CUST)

SUM(CMP - LATE CUST)

WHERE TESTING = TRUE

WHERE TESTING = TRUE
AND STATE = NJ

WHERE TESTING = TRUE
AND STATE = NJ

Filtered output file: PR-14-18 NJ -Individual States by AREA Prompt

For the details on the above out put filtered file layout refer to File Appendix: 58 File Type: Access DB (P

Formula For: VERIZON

Denominator Numerator

SELECT SUM(CMP - LATE CUST)

WHERE STATE = NJ AND TESTING = TRUE SELECT sum(on time)

WHERE STATE = NJ AND TESTING = TRUE

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Verizon - New Jersey Metric Business Rules

UNE (Provisioning)

Report Labels: PR-4-18-3342 Complex Services - 2 Wire xDSL 95% on Time

Guidelines: PR-4 - Missed Appointments

% Completed On Time - Without DD-2 Test Rslts, without 800 # & without Serial #

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of completed orders without DD-2 test results, without 800 Count of all orders completed on or before the due date without DD-2 test results, without 800 number, and without CLEC serial number.

Filtered output file: PR-14-18 NJ -Individual States by AREA Prompt

For the details on the above out put filtered file layout refer to File Appendix: 58 File Type: Access DB (P

Formula For: VERIZON

Denominator Numerator

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Guidelines For: PR-5 Facility Missed Orders

C2C Guideline:

Definition: % Facility Miss: The percentage of orders completed after the commitment date, where the cause of

the delay is lack of BA facilities. % Facility Orders > 15 or 60 Days: The percentage of orders missed for lack of BA facilities where the completion date minus the appointment date is greater than 15 or 60 calendar days. Trunks: The percentage of trunks completed after the commitment date, where the cause of the

delay is lack of BA facilities.

Performance Standard:

Parity with BA Retail.

Exclusions: BA Test Orders, Disconnect Orders, Bell Atlantic Administrative orders, Additional Segments on orders (parts

of a whole order are included in the whole), Orders that are not complete. (Orders are included in the month

that they are complete), Suspend for non-payment and associated restore orders.

Report Dimensions:

BA Retail, CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific

Geography:

POTS, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban,

Hudson-Bergen Specials: State

Trunks: State

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Report Labels: PR-5-01-2100 POTS - Provisioning - Total Parity with VZ Retail

Guidelines: PR-5 - Facility Missed Orders

% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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Report Labels:

PR-5-01-2200

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-5- Facility Missed Orders

% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSSS&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR MÁC = 'CF'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTSS& AND &RetailExclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

count(order num)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-5-01-2341 Report Labels:

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&' AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR MÁC = 'CF'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels:

PR-5-01-2342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Missed Appointment - Verizon - Facilities

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR MÁC = 'CF'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Report Labels: PR-5-01-3112 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-5- Facility Missed Orders

% Missed Appointment - Verizon - Facilities - Loop

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSL& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSL&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

Report Labels: PR-5-01-3140

POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-5- Facility Missed Orders

% Missed Appointment - Verizon - Facilities - Platform

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &SOUNPSP&

AND &Exclusions

AND STATUS in &STATUS&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (

(ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S') AND ((TYPE IN ('N', 'T')) or

(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null))

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND &Exclusions

AND &EXCIUSIONS

AND STATUS in &STATUS& AND CISR_MAC = 'CF'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (

(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or

(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File

File Type: Fixed Text

Formula For:

VERIZON **Denominator**

Numerator

Report Labels: PR-5-01-3200 Special Services Provisioning

Guidelines: PR 5 - % Missed Appointment – Verizon – Facilities

% Missed Appointment - Verizon - Facilities

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Facility Reasons for product group.

Parity with VZ Retail

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND ASR_STATUS = C

SELECT

COUNT(*)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND CD > DD

AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('G', 'H')

AND ASR_STATUS = C

Report Labels: PR-5-01-3341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Missed Appointment - Verizon - Facilities

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO' and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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PR-5-01-3342 Report Labels:

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND CMPINTV>APPINTV and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF

AND CMPINTV>APPINTV

and nvl(last_comac,1) <> 'EO'

and company_mac_days > 0

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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TRUNKS (Aggregate)

Report Labels: PR-5-01-5000 **PROVISIONING** Parity with IXC / FGD

Guidelines:

PR-5 - Facility Missed Orders

% Missed Appointment - Verizon - Facilities

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the Order completion date is greater than the order

due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

CLEC Formula For:

> Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE = T

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE = T AND ORDER_STATUS = C

AND $NVL(SUBSTR(WFA_MFC,1,1),'X') = H$

AND WFA_COMPLETED_INTERVAL >

WFA_OFFERED_INTERVAL

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: **VERIZON**

> Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE
AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C

SUM(NO_WFA_TRUNKS)

SELECT

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')

AND ORDER STATUS = C

AND $NVL(SUBSTR(WFA_MFC,1,1),'X') = H$

AND WFA COMPLETED INTERVAL >

WFA_OFFERED_INTERVAL

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Report Labels: PR-5-02-2100 POTS - Provisioning - Total

Parity with VZ Retail

Guidelines: PR-5 - Facility Missed Orders

% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT count(order_num)

WHERE STATE = '&ST&'

AND &RSPS& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

'DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels:

PR-5-02-2200

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-5- Facility Missed Orders

% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSSS&

AND &Exclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSSS&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR MAC = 'CF'

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSSS& AND &Exclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-02-2341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR MÁC = 'CF'

AND (company_mac_days) > 15

AND CMPINTY - APPINTY > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions
AND STATUS in &STATUS&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-02-2342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR MAC = 'CF'

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-02-3112 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-5- Facility Missed Orders

% Orders Held for Facilities > 15 Days - Loop

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSL&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

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Report Labels: PR-5-02-3140 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-5- Facility Missed Orders

% Orders Held for Facilities > 15 Days - Platform

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND &Exclusions

AND STATUS in &STATUS&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (

(ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S') AND ((TYPE IN ('N', 'T')) or (TYPE in 'C' and (OUT QTY=0 or INWARD QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null))

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND & Exclusions

AND STATUS in &STATUS&

AND CISR_MAC = 'CF

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (

(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

'DB2', 'DB5', 'MMS', 'MUZ', 'SU2', 'ZZO')

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Report Labels: PR-5-02-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR 5 - % Missed Appointment – Verizon – Facilities

% Orders Held for Facilities > 15 Days

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND ASR_STATUS = C

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND CD > DD + 15

AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('G', 'H')

AND ASR_STATUS = C

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Report Labels:

PR-5-02-3341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22

File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-02-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN (K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 15

AND CMPINTV - APPINTV > 1

AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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TRUNKS (Aggregate)

Report Labels: PR-5-02-5000 PROVISIONING

Parity with IXC / FGD

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 15

days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: CLEC

Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE = T AND ORDER_STATUS = C SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE = T

AND ORDER_STATUS = C

AND $NVL(SUBSTR(WFA_MFC,1,1),'X') = H$

AND WFA_COMPLETED_INTERVAL >

WFA_OFFERED_INTERVAL + 15

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE
AND SERVICE_TYPE IN ('I', 'W')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')

AND ORDER STATUS = C

AND $NVL(SUBSTR(WFA_MFC,1,1),'X') = H$

AND WFA COMPLETED INTERVAL >

WFA_OFFERED_INTERVAL + 15

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Report Labels: PR-5-03-2100

POTS - Provisioning - Total

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 60

days for Bell Atlantic Facility Reasons for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPS&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'
AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL=0 or I

INWARD_CKL>0 or CHNG_CKL>0)))
AND CISR_MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-03-2200

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-5- Facility Missed Orders

% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 60

days for Bell Atlantic Facility Reasons for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'
AND &RSSS&
AND &Exclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSSS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 o INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

'DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-03-2341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 60

days for Bell Atlantic Facility Reasons for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPI&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions
AND STATUS in &STATUS&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-03-2342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 60

days for Bell Atlantic Facility Reasons for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RSPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions
AND STATUS in &STATUS&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-03-3112 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-5- Facility Missed Orders

% Orders Held for Facilities > 60 Days - Loop

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 60

days for Bell Atlantic Facility Reasons for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT count(order_num)

WHERE STATE = '&ST&'

AND &SOUNPSL&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM) WHERE STATE = '&ST&'

AND &SOUNPSL&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-03-3140 POTS - Provisioning

Parity with VZ Retail

Guidelines:

PR-5- Facility Missed Orders

% Orders Held for Facilities > 60 Days - Platform

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders Completed for product group.

Count of Orders where the completion date less due date is more than 60

days for Bell Atlantic Facility Reasons for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT count(order_num)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND &Exclusions

AND STATUS in &STATUS&

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND (

(ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S') AND ((TYPE IN ('N', 'T')) or (TYPE in 'C' and (OUT QTY=0 or INWARD QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

CHNG_CKL>0))))

or (type in ('R') and PON is not null))

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPSP&

AND & Exclusions

AND STATUS in &STATUS&

AND CISR_MAC = 'CF

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

(TYPE IN ('N','T') or (TYPE =

AND (OUT_QTY=0 or INWARD_QTY>0

CHNG_QTY>0)

AND (OUTWARD_CKL =

OR INWARD_CKL > 0

OR CHNG_CKL > 0)))

AND ATC IN ('K','M','R','Y','W','X','C','S') OR

(TYPE = 'R

AND PON IS NOT NULL)

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

'DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-03-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR 5 - % Missed Appointment – Verizon – Facilities

% Orders Held for Facilities > 60 Days

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 60

days for Bell Atlantic Facility Reasons for product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3')

AND ASR_STATUS = C

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3')

AND CD > DD + 60

AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('G', 'H')

AND ASR_STATUS = C

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Report Labels: PR-5-03-3341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 60

days for Bell Atlantic Facility Reasons for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPI&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPI&

AND &SOUNPIA

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

 $decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N$

UM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-5-03-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Count of Orders where the completion date less due date is more than 60 Count of Orders Completed for product group.

days for Bell Atlantic Facility Reasons for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

CLEC Formula For:

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND CISR_MAC = 'CF AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS.0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND CISR_MAC = 'CF

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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TRUNKS (Aggregate)

Report Labels: PR-5-03-5000 **PROVISIONING** Parity with IXC / FGD

Guidelines:

PR-5 - Facility Missed Orders

% Orders Held for Facilities > 60 Days

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Count of Orders Completed for product group. Count of Orders where the completion date less due date is more than 60

days for Bell Atlantic Facility Reasons for product group

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

CLEC Formula For:

> Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE = T

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE = T

AND ORDER_STATUS = C

AND $NVL(SUBSTR(WFA_MFC,1,1),'X') = H$

AND WFA_COMPLETED_INTERVAL >

WFA_OFFERED_INTERVAL + 60

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: **VERIZON**

> Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE
AND SERVICE_TYPE IN ('I', 'W')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I', 'W')

AND ORDER STATUS = C

AND $NVL(SUBSTR(WFA_MFC,1,1),'X') = H$

AND WFA COMPLETED INTERVAL >

WFA_OFFERED_INTERVAL + 60

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Guidelines For: PR-6 Installation Quality

C2C Guideline:

Definition: The percentage of lines/circuits/trunks installed where a trouble was reported and found in the

BA network within 30 days (and within 7 days for POTS services) of order completion. Includes Drop Wire troubles (Disposition Code 3), Cable troubles (Disposition Code 4), and Central Office

troubles (Disposition Code 5).

Performance Metrics PR-6-01 and 02: Parity with BA Retail.

Standard: Metric PR-6-03: No standard.

Exclusions: Subsequent reports (additional customer calls while the trouble is pending). Troubles closed due to customer

action. Troubles reported by Bell Atlantic employees in the course of performing preventative maintenance, where no customer has reported a trouble. Also excluded for Metrics PR-6-01 and 02: Customer Premises

Equipment ("CPE") troubles. roubles reported but not found (Found OK/Test OK).

Report Dimensions:

BA Retail, CLEC Aggregate ,CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific

Geography: POTS, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban,

Hudson-Bergen Specials: State Trunks: State

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Report Labels: PR-6-01-2100 POTS - Provisioning - Total Parity with VZ Retail

Guidelines: PR-6 - Installation Quality

% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

CLEC Formula For:

> Denominator Numerator

SELECT COUNT(*)

WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2'.'DB5'.'MMS'.'MUZ'.'SU2'.'ZZO') COUNT(*) WHERE FDIS >= 0300

SELECT

AND FDIS <= 0599 AND (AFLAG2 <> 'I'. 'D' OR CS <> 11 OR TN <> "IBZD")

AND RESELL LIKE ("S*") AND TABLE VALIDATION

ALGORITHM

AND CDT >= STARTDATE AND CDT <= ENDDATE

AND 130 = 'X'AND R30 <> 'X'

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For:

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

'DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT COUNT(*)

WHERE FDIS >= 0300 AND FDIS <= 0599 AND (AFLAG2 <> 'I', 'D' OR CS <> 11

OR TN <> "IBZD")

AND RESELL LIKE ("S*") AND TABLE VALIDATION

ALGORITHM

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND 130 = 'X'

AND R30 <> 'X'

Report Labels: PR-6-01-2200 Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-6- Installation Quality

% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and

05) troubles with installation activity within 30 days of trouble report.

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

SELECT

SUM(decode((INWARD_QTY+

WHERE FDIS >= 0300

AND CDT >= STARTDATE

SUM(decode((INWARD_QTY+

AND TRBL_CD IN ('FAC', 'CO', 'STN')

WHERE MCN 4 = 'RSID'

AND RPT_CAT = 'CR'

AND RPI FLAG = 'Y'

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

AND CDT <= ENDDATE

AND FDIS <= 0599

AND I30 = 'X'

AND R30 <> "X"

Formula For: CLEC

Denominator Numerator

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&'
AND &RSSS&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text

SELECT

Formula For: CLEC

Denominator Numerator

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&'
AND &RSSS&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text

Formula For: VERIZON

Denominator Numerator

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SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&' AND &RTSS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE RPT_CAT = 'CR'

AND TRBL_CD IN ('FAC', 'CO', 'STN')

AND RPI_FLAG = 'Y'

AND MCN 4 = 'NYNX'

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N', 'T', 'C')

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')
AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-6-01-2341 Complex Services - 2 Wire Digital Parity with VZ Retail

Guidelines: PR-6 - Installation Quality

% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and

05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

CLEC Formula For:

> Denominator Numerator

SELECT COUNT(*)

WHERE STATE = '&ST&' AND &RSPI& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T','C')or (TYPE ='R' and

RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') SELECT COUNT(*)

WHERE R30 <> X AND FDIS <= 0300 AND (FDIS >= 0599 AND AFLAG2 = 'I' OR CS = 11

OR TN LIKE "IBZD*") AND CDT >= STARTDATE AND CDT <= ENDDATE

AND 130 = X

AND RESELL IS 'S' AND TABLE VALIDATION ALGORITHM

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT COUNT(*)

WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND TYPE IN ('N','T','C')
AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN 'DB2','DB5','MMS','MUZ','SU2','ZZO') SELECT COUNT(*)

WHERE R30 <> X AND FDIS >= 0300 AND FDIS <= 0599 AND (AFLAG2 = 'I' OR CS = 11

OR TN LIKE "IBZD*") AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

AND 130 = 'X'

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Report Labels: PR-6-01-2342 Complex Services - 2 Wire xDSL Parity with VZ Retail

Guidelines: PR-6 - Installation Quality

% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and

05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

CLEC Formula For:

> Denominator Numerator

SELECT COUNT(*)

WHERE STATE = '&ST&' AND &RSPD& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT COUNT(*)

WHERE R30 <> X AND FDIS >= 0300

AND FDIS <= 0599 AND (R30 = 'X'

AND OR <> 'I')

AND AFLAG2 = 'D'

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND RESELL IS 'S' AND TABLE VALIDATION ALGORITHM

AND 130 = X

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT COUNT(*)

WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')
AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

'DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT COUNT(*)

WHERE R30 <> X

AND FDIS >= 0300

AND FDIS <= 0599

AND (R30 = 'X

AND OR <> 'I')

AND AFLAG2 = 'D'

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

AND 130 = X

Report Labels: PR-6-01-3112 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-6 - Installation Quality

% Installation Troubles reported within 30 Days - Loop

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and

05) troubles with installation activity within 30 days of trouble report.

AND RESELL LIKE ("W*") AND TABLE VALIDATION

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

SELECT

Formula For: CLEC

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&'
AND &SOUNPSL&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

SUM(INWARD_QTY+CHNG_QTY)

WHERE FDIS >= 0300

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND FDIS <= 0499

AND TN = "TXNU*"

ALGORITHM

WHERE FDIS >= 0300 AND FDIS <= 0499

AND AFLAG2 NOT IN ('D', 'I')

AND CS <> 11

AND TN NOT LIKE "IBZD*"
AND CDT >= STARTDATE
AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

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Report Labels: PR-6-01-3140 POTS - Provisioning

Parity with VZ Retail

Guidelines: PR-

PR-6 - Installation Quality

% Installation Troubles reported within 30 Days - Platform

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of

Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: CLEC

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

```
WHERE STATE = '&ST&'
AND &SOUNPSP&
AND &Exclusions
AND STATUS in &STATUS&
AND ATC IN ('K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
(
(TYPE IN ('N','T','C')
```

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S'))

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE FDIS >= 0300 AND FDIS <= 0599

AND AFLAG2 NOT IN ('D', 'I')

AND CS <> 11

AND CDT >= STARTDATE

AND TN NOT LIKE "IBZD*"

AND CDT <= ENDDATE

AND RESELL IS 'S' AND TABLE VALIDATION ALGORITHM

AND R30 <> X

AND 130 = X

Filtered output file: FCC File Extract Def

AND PON IS NOT NULL)

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: VERIZON

Denominator Numerator

SELECT

OR (TYPE = 'R

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions&

AND TYPE IN ('N','T','C')

AND STATUS in &STATUS&

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE FDIS >= 0300
AND FDIS <= 0599
AND AFLAG2 NOT IN ('D', 'I')
AND CS <> 11
AND CDT >= STARTDATE

AND TN NOT LIKE "IBZD*

AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

AND R30 <> X

AND 130 = X

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Report Labels: PR-6-01-3200 Special Services Provisioning

Parity with VZ Retail

Guidelines:

PR-6 - Installation Quality

% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and

05) troubles with installation activity within 30 days of trouble report.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1, 'DS3', 'IOF')

AND ASR_STATUS = C

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7

File Type: Excel

Formula For: CLEC

> Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF')

AND ASR_STATUS = 'C'

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text

Formula For: CLEC

> Denominator Numerator

> > SELECT COUNT(*)

WHERE MCN 4 = 'AECN' AND RPT_CAT = 'CR'

AND TRBL_CD IN ('FAC', 'CO', 'STN')

AND RPI FLAG = 'Y'

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Formula For: **VERIZON**

> Denominator Numerator

Domain: PR 7/27/01 7:41:54 AM C2CGuide0001 NJ 04 2001 Page 319 of 373 SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE
AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF')

AND ASR_STATUS = 'C'

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text

Formula For: **VERIZON**

> Denominator **Numerator**

> > SELECT COUNT(*)

WHERE MCN 4 = 'NYNX' AND RPT_CAT = 'CR'

AND TRBL_CD IN ('FAC', 'CO', 'STN')

AND RPI_FLAG = 'Y'

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Report Labels: PR-6-01-3341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-6 - Installation Quality

% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and

05) troubles with installation activity within 30 days of trouble report.

AND RESELL LIKE ("W*") AND TABLE VALIDATION

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

SELECT

COUNT(*)

ALGORITHM

WHERE FDIS >= 0300

AND CDT >= STARTDATE

AND TN IN ('DY', 'TY', 'HMXU')

AND CDT <= ENDDATE

AND FDIS <= 0499

Formula For: CLEC

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = '&ST&'
AND &SOUNPI&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N',T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM DO)>0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: VERIZON

Denominator Numerator

SELECT COUNT(*)

WHERE FDIS >= 0300 AND FDIS <= 0499 AND CDT >= STARTDATE AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

AND (AFLAG2 = 'I' OR CS = 11 OR TN LIKE 'IBZD*')

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Report Labels: PR-6-01-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-6 - Installation Quality

% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and

05) troubles with installation activity within 30 days of trouble report.

AND RESELL LIKE ("W*") AND TABLE VALIDATION

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

SELECT

COUNT(*)

ALGORITHM

WHERE FDIS >= 0300

AND CDT >= STARTDATE

AND TN IN ('DY', 'TY', 'HMXU')

AND CDT <= ENDDATE

AND FDIS <= 0499

CLEC Formula For:

> Denominator Numerator

SELECT COUNT(*)

WHERE STATE = '&ST&' AND &SOUNPD& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN (K','M','R','Y','W','X','C','S')
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT COUNT(*)

WHERE STATE = '&ST&' AND &SOUNPD& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

(DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(*)

WHERE FDIS >= 0300

AND FDIS <= 0499

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

AND (AFLAG2 = 'L'

OR TN IN ('ARDU', 'AQDU'))

Domain: PR 7/27/01 7:41:54 AM C2CGuide0001 NJ 04 2001 Page 322 of 373 TRUNKS (Aggregate)

Report Labels: PR-6-01-5000 PROVISIONING

Parity with IXC / FGD

Guidelines:

PR-6 - Installation Quality

% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and

05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: CLEC

Denominator Numerator

SELECT

SUM(ACTUAL_DUR)
WHERE FDIS >= 0300
AND FDIS <= 5999
AND CDT >= STARTDATE
AND CDT <= ENDDATE
AND 130 - 'Y'

AND I30 = 'X' AND R30 = 'X'

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: CLEC

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE
AND SERVICE_TYPE IN ('T', 'R')
AND ORDER_STATUS = C

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: VERIZON

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE
AND SERVICE_TYPE IN ('I'. 'W')
AND ORDER_STATUS = C

Report Labels: PR-6-02-2100 POTS - Provisioning - Total

Parity with VZ Retail

Guidelines: PR-6 - Installation Quality

% Installation Troubles reported within 7 Days

Result: (Numerator / Denominator) * 100

> **Denominator: Numerator:**

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 7 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: CLEC

> Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2'.'DB5'.'MMS'.'MUZ'.'SU2'.'ZZO')

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE FDIS >= 0300 AND FDIS <= 0499 AND (AFLAG2 <> 'I'. 'D' OR CS <> 11 OR TN <> "IBZD")

AND RESELL LIKE ("S*") AND TABLE VALIDATION

ALGORITHM

AND CDT >= STARTDATE AND CDT <= ENDDATE

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For:

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN 'DB2','DB5','MMS','MUZ','SU2','ZZO') SELECT

SUM(INWARD QTY+CHNG QTY)

WHERE FDIS >= 0300 AND FDIS <= 0499 AND (AFLAG2 <> 'I', 'D' OR CS <> 11 OR TN <> "IBZD")

AND RESELL LIKE NULL AND TABLE VALIDATION

ALGORITHM

AND CDT >= STARTDATE AND CDT <= ENDDATE

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Report Labels: PR-6-02-3112 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-6 - Installation Quality

% Installation Troubles reported within 7 Days - Loop

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of central office and outside plant loop (disposition code 03, 04 and

05) troubles with installation activity within 7 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: CLEC

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&'
AND &SOUNPSP&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE FDIS >= 0300 AND FDIS <= 0499 AND TN = "TXNU*"

AND CDT >= STARTDATE
AND CDT <= ENDDATE

AND RESELL LIKE ("W*") AND TABLE VALIDATION

ALGORITHM

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE FDIS >= 0300 AND FDIS <= 0499 AND AFLAG2 NOT IN ('D', 'I')

AND CS <> 11

AND TN NOT LIKE "IBZD*"
AND CDT >= STARTDATE
AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

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Report Labels: | PR-6-02-3140 | POTS - Provisioning | Parity with VZ Retail

Guidelines: PR-6 - Installation Quality

% Installation Troubles reported within 7 Days - Platform

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month.

Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 7 days of trouble report.

AND RESELL LIKE ("W*") AND TABLE VALIDATION

AND SC IN ('RBM', 'RUC', 'RRM', 'RDXJX', 'RDXUX', 'RBX')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE FDIS >= 0300

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND FDIS <= 0499

ALGORITHM

Formula For: CLEC

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY) WHERE STATE = '&ST&'

AND &SOUNPSP&
AND &Exclusions

AND STATUS in &STATUS&

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND

(TYPE IN ('N','T','C')

AND ATC IN ('K','M','R','Y','W','X','C','S'))

OR (TYPE = 'R

AND PON IS NOT NULL)

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&'
AND &RTPS&

AND &RetailExclusions&

AND TYPE IN ('N','T','C')

AND STATUS in &STATUS&

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE FDIS >= 0300

AND FDIS <= 0499

AND AFLAG2 NOT IN ('D', 'I')

AND CS <> 11

AND TN NOT LIKE "IBZD*"

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

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Report Labels: PR-6-03-2100 POTS - Provisioning - Total

No Standard

Guidelines: PR-6 - Installation Quality

% Installation Troubles reported within 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: CLEC

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&'
AND &RSPS&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE AFLAG2 NOT IN ('D', 'I')
AND CDT >= STARTDATE
AND CDT <= ENDDATE

AND CS <> 11

AND TN NOT LIKE "IBZD*"

AND RESELL LIKE ("S*") AND TABLE VALIDATION

ALGORITHM

AND FDIS >= 0700 AND FDIS <= 0999

AND FDIS <= 0999

OR FDIS >= 1200 AND FDIS <= 1399

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&'
AND &RSPS&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

'DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE AFLAG2 NOT IN ('D', 'I')

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND CS <> 11

AND TN NOT LIKE "IBZD*"

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

AND FDIS >= 0700

AND FDIS <= 0999

OR FDIS >= 1200 AND FDIS <= 1399

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Report Labels: Pl

PR-6-03-2200

Special Services - Provisioning

No Standard

Guidelines:

PR-6- Installation Quality

% Installation Troubles reported within 30 Days – FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of Not Found,

Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text

Formula For: CLEC

Denominator Numerator

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&'
AND &RSSS&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE MCN 4 = 'RSID' AND RPT_CAT = 'CR'

AND TRBL_CD IN ('FOK', 'TOK', 'CPE', 'CC', NTF')

AND RPI_FLAG = 'Y'

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator

SUM(decode((INWARD_QTY+ CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&'
AND &RSSS&
AND &Exclusions

SELECT

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&' AND &RSSS&

AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 o INWARD_QTY>0) or CHNG_QTY>0) and (OUTWARD_CKL=0 or

Numerator

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND CISR_MAC = 'CF'

AND (company_mac_days) > 60

AND CMPINTV - APPINTV > 6

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text

Formula For: VERIZON

Denominator Numerator

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Verizon - New Jersey Metric Business Rules

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE MCN 4 = 'NYNX' AND RPT_CAT = 'CR'

AND TRBL_CD IN ('FOK', 'TOK', 'CPE', 'CC', NTF')

AND RPI_FLAG = 'Y'

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

Domain: PR

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&'

AND &RTSS&

AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Report Labels: PR-6-03-2341 Complex Se

Complex Services - 2 Wire Digital No Standard

Guidelines: PR-6 - Installation Quality

% Inst. Troubles reported w/ in 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: CLEC

Denominator Numerator

SELECT SUM(IN_FACIL)

WHERE STATE = '&ST&'
AND &RSPI&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(IN_FACIL)

WHERE AFLAG2 = 'I' (

OR CS = 11

OR TN LIKE "IBZD*")

AND CDT >= STARTDATE AND CDT <= ENDDATE

AND RESELL LIKE ("S*") AND TABLE VALIDATION

ALGORITHM

AND FDIS >= 0700

AND FDIS <= 0999

OR FDIS >= 1200 AND FDIS <= 1399

AND I DIO

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(IN_FACIL)

WHERE STATE = '&ST&'
AND &RTPI&

AND &RetailExclusions

AND TYPE IN ('NI' 'T' 'C')

AND TYPE IN ('N','T','C')

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(IN_FACIL)

WHERE AFLAG2 = 'I' (

OR CS = 11

OR TN LIKE "IBZD*")

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

AND FDIS >= 0700

AND FDIS <= 0999

OR FDIS >= 1200

AND FDIS <= 1399

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Report Labels: PR-6-03-2342 Complex Services - 2 Wire xDSL No Standard

Guidelines:

PR-6 - Installation Quality

% Inst. Troubles reported w/ in 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total Lines with installation activity within the reporting month. Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

CLEC Formula For:

> Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&' AND &RSPD& AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T','C')or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

Denominator

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE AFLAG2 = 'D' AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND RESELL LIKE ("S*") AND TABLE VALIDATION

ALGORITHM

AND FDIS >= 0700

AND FDIS <= 0999

OR FDIS >= 1200

AND FDIS <= 1399

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: **VERIZON**

Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions

AND STATUS in &STATUS&

AND TYPE IN ('N','T','C')
AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN 'DB2','DB5','MMS','MUZ','SU2','ZZO') SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE AFLAG2 = 'D'

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND RESELL LIKE (NULL) AND TABLE VALIDATION

ALGORITHM

AND FDIS >= 0700

AND FDIS <= 0999

OR FDIS >= 1200 AND FDIS <= 1399

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Report Labels: PR-6-03-3112 POTS - Provisioning No Standard

Guidelines: PR-6 - Installation Quality

% Installation Troubles reported within 30 Days - FOK/TOK/CPE - Loop

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Total Lines with installation activity within the reporting month. Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

WHERE TN = "TXNU*"

AND CDT >= STARTDATE

AND CDT <= ENDDATE

SUM(INWARD_QTY+CHNG_QTY)

AND RESELL LIKE ("W*") AND TABLE VALIDATION

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

SELECT

ALGORITHM

AND FDIS >= 0700

AND FDIS <= 0999

OR FDIS >= 1200

AND FDIS <= 1399

CLEC Formula For:

> Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&' AND &SOUNL& AND &Exclusions

AND STATUS in &STATUS&

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND TYPE IN ('N', 'T', 'C')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&' AND &RTPS&

AND &RetailExclusions&

AND TYPE IN ('N', 'T', 'C')

AND STATUS in &STATUS&

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MÚŹ','SU2','ZZO')

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Report Labels: PR-6-03-3121 POTS - Provisioning

No Standard

Guidelines:

PR-6 - Installation Quality

% Installation Troubles reported within 30 Days - FOK/TOK/CPE - Other

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

WHERE STATE = '&ST&'

AND &Exclusions

AND &SOUNPSO&

AND STATUS in &STATUS&

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND TYPE IN ('N','T','C')

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

SELECT

Formula For: CLEC

Denominator Numerator

SELECT

WHERE STATE = '&ST&'
AND &SOUNPSO&

AND &Exclusions

AND STATUS in &STATUS&
AND TYPE IN ('N','T','C')

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'0'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: VERIZON

Denominator Numerator

SELECT

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions& AND TYPE IN ('N','T','C')

AND STATUS in &STATUS&
AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

WHERE AFLAG2 NOT IN ('D', 'I')

AND CS <> 11

AND TN NOT LIKE "IBZD*"

AND CDT >= STARTDATE

AND CDT <= ENDDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

AND FDIS >= 0700 AND FDIS <= 0999

OR FDIS >= 1200

OR FDIS >= 1200 AND FDIS <= 1399

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Report Labels: PR-6-03-3200 Special Services Provisioning

No Standard

Guidelines:

PR-6 - Installation Quality

% Installation Troubles reported within 30 Days – FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total Lines with installation activity within the reporting month. Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT SUM(ASR_QTY)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1, 'DS3', 'IOF')

AND ASR_STATUS = C

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Formula For: CLEC

Denominator Numerator

SELECT

SUM(ASR_QTY)

WHERE STATE = 'NJ'

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')

AND PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF')

AND ASR_STATUS = 'C'

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text

Formula For: CLEC

> Denominator Numerator

> > SELECT COUNT(*)

WHERE MCN 4 = 'AECN' AND RPT_CAT = 'CR'

AND TRBL_CD IN ('FOK', 'TOK', 'CPE', 'CC', 'NTF')

AND RPI FLAG = 'Y'

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Formula For: **VERIZON**

> Denominator Numerator

Domain: PR 7/27/01 7:41:56 AM C2CGuide0001 NJ 04 2001 Page 334 of 373 SELECT SUM(ASR_QTY)

WHERE STATE = 'NJ'

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE
AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF')

AND ASR_STATUS = 'C'

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text

Formula For: **VERIZON**

> Denominator **Numerator**

> > SELECT COUNT(*)

WHERE MCN 4 = 'NYNX' AND RPT_CAT = 'CR'

AND TRBL_CD IN ('FOK', 'TOK', 'CPE', 'CC', 'NTF')

AND RPI_FLAG = 'Y'

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Report Labels: PR-6-03-3341 Complex Services - 2 Wire Digital No Standard

Guidelines: PR-6 - Installation Quality

% Inst. Troubles reported w/ in 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total Lines with installation activity within the reporting month. Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: CLEC

Denominator Numerator

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE STATE = '&ST&'
AND &SOUNPI&
AND &Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N',T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S')

AND

decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N UM_DO)>0

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE CDT >= STARTDATE
AND CDT <= ENDDATE

AND RESELL LIKE ("W*") AND TABLE VALIDATION

ALGORITHM

AND (AFLAG2 = 'L'

OR TN IN ('ARDU', 'AQDU'))

AND FDIS >= 0700 AND FDIS <= 0999

OR FDIS >= 1200

AND FDIS <= 1399

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(IN FACIL)

WHERE CDT >= STARTDATE
AND CDT <= ENDDATE
AND (AFLAG2 = 'I'
OR CS = 11

OR TN LIKE 'IBZD*')

AND RESELL IS NULL AND TABLE VALLIDATION ALGORITHM

AND FDIS >= 0700 AND FDIS <= 0999 OR FDIS >= 1200 AND FDIS <= 1399

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Report Labels: PR-6-03-3342 Complex Services - 2 Wire xDSL No Standard

Guidelines: PR-6 - Installation Quality

% Inst. Troubles reported w/ in 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total Lines with installation activity within the reporting month. Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

CLEC Formula For:

> Denominator Numerator

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE CDT >= STARTDATE

AND RESELL LIKE "W*" AND TABLE VALIDATION ALGORITHM

AND CDT <= ENDDATE

AND AFLAG2 = 'L' AND TN IN 'AQDU', 'ARDU')

SELECT

SUM(decode((INWARD_QTY+

CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))

WHERE CDT >= STARTDATE

AND RESELL LIKE "W*" AND TABLE VALIDATION

ALGORITHM

AND CDT <= ENDDATE

AND FDIS >= 0700

AND FDIS <= 0999

OR FDIS >= 1200 AND FDIS <= 1399

AND (AFLAG2 = 'L'

AND TN IN 'AQDU', 'ARDU')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

SUM(INWARD_QTY+CHNG_QTY)

WHERE STATE = '&ST&' AND &SOUNPD&

AND & Exclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

SUM(INWARD QTY+CHNG QTY)

WHERE AFLAG2 = 'D'

AND CDT <= ENDDATE

AND CDT >= STARTDATE

AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

AND FDIS >= 0700

AND FDIS <= 0999

OR FDIS >= 1200

AND FDIS <= 1399

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TRUNKS (Aggregate)

Report Labels: PR-6-03-5000 **PROVISIONING** No Standard

Guidelines:

PR-6 - Installation Quality

% Inst. Troubles reported within 30 Days - FOK/TOK/CPE

(Numerator / Denominator) * 100 Result:

> **Denominator: Numerator:**

Total Lines with installation activity within the reporting month. Count of Not Found, Test OK and CPE troubles with installation activity

within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

CLEC Formula For:

> Denominator Numerator

> > SELECT

SUM(ACTUAL_DUR)

WHERE CDT >= STARTDATE AND CDT <= ENDDATE AND ((FDIS >= 0700 AND FDIS <= 0999) OR (FDIS >= 1200 AND FDIS <= 1399)) AND I30 = 'X'

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

AND R30 = 'X'

Formula For: CLEC

> Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')

AND ORDER_STATUS = C

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

VERIZON Formula For:

Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W')

AND ORDER_STATUS = C

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Guidelines For: PR-7 Jeopardy Reports

C2C Guideline:

Definition: The percent of orders completed or canceled identified with a jeopardy condition. Jeopardy notices

will be posted twice daily on the BA Web server for a CLEC to retrieve.

Performance 95% on time in accordance with the schedule below:(footnote 27) Jeopardy Status Notification: Timeliness of Standard: notice of jeopardy of service order request where miss is known in advance of due date (missed commitment

with new date/time) Resale and UNE Where the jeopardy condition is due to a lack of BA facilities and the jeopardy condition is known to BA at least 48 hours before the due date, the jeopardy notice will be given at least 48 hours before the due date. Where the jeopardy condition is due to a BA condition other than a lack of facilities and the jeopardy condition is known to BA at least 24 hours before the due date, the jeopardy notice will be given at least 24 hours before the due date. Interconnection Trunks Where the jeopardy condition is known to BA at least two days before the due date, the jeopardy notice will be given at least two days before the

due date.

Exclusions: BA Test Orders, Disconnect Orders, Bell Atlantic Administrative orders, Additional Segments on orders (parts of

a whole order are included in the whole), Orders that are not complete or canceled.

Report CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific

Dimensions:

Geography: State

27 If BA adopts a practice of giving Jeopardy Notices to BA Retail customers who purchase retail services that are analogous to the services covered by this metric, the standard we "Parity with BA Retail".

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Report Labels: PR-7-01-3510 Special Services Provisioning See Guidelines

Guidelines: PR-7 - Jeopardy Reports

% Orders with Jeopardy Status - EEL

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Count of EEL orders with jeopardy status Total EEL orders completed or canceled

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

COUNT(*)

Denominator **Numerator**

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('EEL')
AND ASR_STATUS = C

SELECT

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE

AND ACT IN ('N', 'C')
AND PRODUCT_TYPE IN ('EEL')

AND ASR_STATUS = C

AND WFA_MFC <> NULL

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Guidelines For: PR-8 Open Orders in a Hold Status

C2C Guideline:

Definition: This metric measures the number of open orders that at the close of the reporting period have been in a

hold status for more than 30 or 90 calendar days, as a percentage of orders completed in the reporting period. An "open order" is a valid order that has not been completed or canceled. Open orders in a "hold status" include: (1) open orders that have passed the originally committed completion date due to BA reasons; and, (2) open orders that have not been assigned a completion date due to BA reasons. Measurement of the 30 and 90 day intervals for open orders that have passed the originally committed completion date due to BA reasons will commence with such passed originally committed completion date (passed originally committed completion date = Day 0). Measurement of the 30 and 90 day intervals for open orders that have not been assigned a completion date due to BA reasons

will commence with the application date (application date = Day 0).

Performance Standard:

Parity with BA Retail.

Exclusions: BA Test Orders, Disconnect Orders, Bell Atlantic Administrative orders, Additional Segments on orders (parts of

a whole order are included in the whole). Orders that are complete or canceled. Suspend for non-payment and associated restore orders. Orders that have passed the committed completion date, or whose completion has

been delayed, due to CLEC or end user delay.

Orders that at the request of the CLEC or BA Retail customer have not been assigned a completion date.

Report Dimensions:

BA Retail, CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific

Geography: POTS, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban,

Hudson-Bergen Specials, EEL and IOF: State Trunks: State

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PR-8-01-2100 POTS - Provisioning - Total Report Labels:

Parity with VZ Retail

AND COMPANY_MAC_DAYS > 3
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE['],'SL','SO','SP['],'SR')

Guidelines: PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &Exclusions

RESELLER_ACT='I'))

AND &RSPS&

AND &STATUS8&

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions

AND &STATUS8&

AND COMPANY MAC DAYS > 3

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPS& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

count(order num)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S'

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE`,'SL','\O','SP','SR')

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Report Labels: PF

PR-8-01-2200

Special Services - Provisioning

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'
AND &RSSS&

AND &Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSSS&

AND &Exclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSSS& AND &Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSSS&

AND &Exclusions&

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0

or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=(or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels:

PR-8-01-2341

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been

AND COMPANY_MAC_DAYS > 3
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &Exclusions

RESELLER_ACT='I'))

AND &RSPI&

AND &STATUS8&

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPI&

AND &Exclusions AND &STATUS8&

AND COMPANY MAC DAYS > 3

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I'))

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S'

and trunc(load date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S'

and trunc(load date) - due > 30

AND NVL(CISR_MAC,1) not in

('SA','SC','SE['],'SL','SO','SP['],'SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

count(order num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND &STATUS8&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND COMPANY_MAC_DAYS > 3 AND ATC IN ('K','M','R','Y','W','X','C','S'

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE`,'SL','\O','SP','SR')

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Report Labels:

PR-8-01-2342

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSPD& AND &Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I'))

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S'

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSPD&

AND &Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S'

and trunc(load date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN

(&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in

('SA', 'SC', 'SE', 'SL', 'SO', 'SP', 'SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

VERIZON Formula For:

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND &STATUS8&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND COMPANY_MAC_DAYS > 3

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

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Report Labels: PR-8-01-3100 POTS - Provisioning Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&' AND &SOUNPS&

AND &Exclusions AND &STATUS8&

AND COMPANY MAC DAYS > 3

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND nvl(ATC,0) IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O' AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPS&

AND & Exclusions

AND STATUS in &STATUS&

AND (

(ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S') AND ((TYPE IN ('N', 'T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and cls in ('RRM', 'RBM')))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPS&

AND & Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3

AND (TYPE IN ('N', T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))

AND nvI(ATC,0) IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

'SA','SC','SE','SL','SO','SP['],'SR')

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &SOUNPS&

AND &Exclusions

AND STATUS in &STATUS&

(ATC IN ('K',' \dot{M} ','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and cls in ('RRM', 'RBM'))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-8-01-3200

Special Services Provisioning

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

COUNT(*)

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND $ASR_STATUS = C$

AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND ACT IN ('N', 'C')

SELECT

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACTIVITY_DT > DD + 30

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = P

AND PRODUCT_TYPE IN ('DS1, 'DS3')

AND ACT IN ('N', 'C')

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PR-8-01-3341 Report Labels:

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPI&

AND &Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPI&

AND &Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND &STATUS8&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND COMPANY_MAC_DAYS > 3

AND ATC IN ('K','M','R','Y','W','X','C','S'

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE['],'SL','SO','SP['],'SR')

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PR-8-01-3342 Report Labels:

Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &SOUNPD&

AND & Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 3
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND &STATUS8&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND COMPANY_MAC_DAYS > 3

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 30

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE['],'SL','SO','SP['],'SR')

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Report Labels: PR-8-01-3510 Special Services Provisioning

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days - EEL

(Numerator / Denominator) * 100 Result:

> **Denominator:** Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

COUNT(*)

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND PRODUCT_TYPE = EEL AND ASR_STATUS = C

AND ACT IN ('N', 'C')

SELECT

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND PRODUCT_TYPE = EEL AND ACTIVITY_DT > DD + 30

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = P

AND ACT IN ('N', 'C')

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Report Labels: PR-8-01-3530 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days - IOF

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

COUNT(*)

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND $ASR_STATUS = C$

AND PRODUCT_TYPE = IOF

AND ACT IN ('N', 'C')

SELECT

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACTIVITY_DT > DD + 30

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = P

AND PRODUCT_TYPE = IOF

AND ACT IN ('N', 'C')

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TRUNKS (Aggregate)

Report Labels: PR-8-01-5000 PROVISIONING

Parity with IXC / FGD

Guidelines:

PR-8 - Average Days Held on Pending Orders

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: CLEC

Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T', 'R')
AND ORDER_STATUS = P

AND WFA_DDOBJ <

TO_DATE(ACTIVITY_DATE,'YYYYMMDD') - 30

AND $CNR_YN = N$

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: VERIZON

Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE
AND SERVICE_TYPE IN ('I, 'W')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I, 'W')

AND ORDER_STATUS = P

AND WFA_DDOBJ <

TO_DATE(ACTIVITY_DATE,'YYYYMMDD') - 30

AND CNR_YN = N

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PR-8-02-2100 POTS - Provisioning - Total Report Labels:

Parity with VZ Retail

AND COMPANY_MAC_DAYS > 9
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE['],'SL','SO','SP['],'SR')

Guidelines: PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &Exclusions

RESELLER_ACT='I'))

AND &RSPS&

AND &STATUS8&

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions

AND &STATUS8&

AND COMPANY MAC DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPS& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

count(order num)

WHERE STATE = '&ST&'

AND &RTPS&

AND &RetailExclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE`,'SL','\O','SP','SR')

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Report Labels: PR-8-02-2200 | Special Services - Provisioning | Parity with VZ Retail

Guidelines: PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VERIZON

Denominator Numerator

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PR-8-02-2341 Report Labels:

Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPI&

AND &Exclusions

AND &STATUS8&

AND COMPANY MAC DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

SELECT count(order_num)

WHERE STATE = '&ST&'

AND &RSPI&

AND &Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in ('SA','SC','SE['],'SL','SO','SP['],'SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

Denominator

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

count(order num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE`,'SL','\O','SP','SR')

PR-8-02-2342 Complex Services - 2 Wire xDSL Report Labels:

Parity with VZ Retail

Guidelines: PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &RSPD& AND &Exclusions

AND &STATUS8&

AND COMPANY MAC DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RSPD&

AND &Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and

RESELLER_ACT='I'))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE['],'SL','SO','SP['],'SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For:

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPD& AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

count(order num)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S'

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE`,'SL','\O','SP','SR')

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Report Labels: PR-8-02-3100 POTS - Provisioning Parity with VZ Retail

Guidelines: PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND & Exclusions

AND (

CHNG_CKL>0))))

AND &SOUNPS&

AND STATUS in &STATUS&

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

(ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S') AND ((TYPE IN ('N', 'T')) or

CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

or (type in ('R') and PON is not null and cls in ('RRM', 'RBM')))

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or

Formula For: CLEC

> Denominator Numerator

SELECT

count(order num)

WHERE STATE = '&ST&' AND &SOUNPS& AND &Exclusions

AND &STATUS8&

AND COMPANY MAC DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND nvl(ATC,0) IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: VFRIZON

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPS&

AND & Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND nvI(ATC,0) IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in

'SA','SC','SE','SL','SO','SP['],'SR')

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &SOUNPS&

AND &Exclusions

AND STATUS in &STATUS&

(ATC IN ('K',' \dot{M} ','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))

or (type in ('R') and PON is not null and cls in ('RRM', 'RBM')))

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

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Report Labels: PR-8-02-3200 Special Services Provisioning Parity with VZ Retail

Guidelines: PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

> **Denominator:** Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

COUNT(*)

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND PRODUCT_TYPE IN ('DS1', 'DS3')

AND ACTIVITY_DATE <= ENDDATE

AND ASR_STATUS = C

SELECT

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND PRODUCT_TYPE IN ('DS1', 'DS3')

AND ACTIVITY_DATE <= ENDDATE AND ACTIVITY_DT > DD + 90

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = P

Report Labels: PR-8-02-3341 Complex Services - 2 Wire Digital

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPI&

AND &Exclusions

AND &STATUS8&

AND COMPANY MAC DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPI&

AND & Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPI&

AND &RetailExclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K', 'M', 'R', 'Y', 'W', 'X', 'C', 'S')

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE['],'SL','SO','SP['],'SR')

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Report Labels: PR-8-02-3342 Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

> Denominator: Numerator:

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: CLEC

> Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&' AND &SOUNPD&

AND &Exclusions AND &STATUS8&

AND COMPANY_MAC_DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER NAME,0) NOT IN (&TEST SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&' AND &SOUNPD&

AND & Exclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR MAC,1) not in

('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text

Formula For: **VERIZON**

Denominator Numerator

SELECT

count(order_num)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions AND STATUS in &STATUS&

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S')

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT

COUNT(ORDER_NUM)

WHERE STATE = '&ST&'

AND &RTPD&

AND &RetailExclusions

AND &STATUS8&

AND COMPANY_MAC_DAYS > 9

AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or

INWARD_CKL>0 or CHNG_CKL>0)))

AND ATC IN ('K','M','R','Y','W','X','C','S'

and trunc(load_date) - due > 90

AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)

AND SUBSTR(NVL(SWO_CODE, '*'), 1, 1) <> 'O'

AND NVL(CLS,0) NOT IN

('DB2','DB5','MMS','MUZ','SU2','ZZO')

AND NVL(CISR_MAC,1) not in

('SA','SC','SE['],'SL','SO','SP['],'SR')

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UNE (Provisioning)

Report Labels: PR-8-02-3510

Special Services Provisioning

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days - EEL

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND $ASR_STATUS = C$

AND PRODUCT_TYPE IN EEL

AND ACT IN ('N', 'C')

SELECT

WHERE STATE = NJ

COUNT(*)

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACTIVITY_DT > DD + 90

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND $ASR_STATUS = P$

AND PRODUCT_TYPE IN EEL

AND ACT IN ('N', 'C')

UNE (Provisioning)

Report Labels: PR-8-02-3530

Special Services Provisioning

Parity with VZ Retail

Guidelines:

PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days - IOF

Result: (Numerator / Denominator) * 100

Denominator: Numerator:

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7 File Type: Excel

Denominator Numerator

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND $ASR_STATUS = C$

AND PRODUCT_TYPE IN IOF

AND ACT IN ('N', 'C')

SELECT COUNT(*)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND ACTIVITY_DT > DD + 90

AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

AND ASR_STATUS = P

AND PRODUCT_TYPE IN IOF

AND ACT IN ('N', 'C')

TRUNKS (Aggregate)

Report Labels: PR-8-02-5000 **PROVISIONING** Parity with IXC / FGD

Guidelines:

PR-8 - Average Days Held on Pending Orders

% Open Orders in a Hold Status > 90 Days

(Numerator / Denominator) * 100 Result:

> **Denominator: Numerator:**

Total number of orders completed in the reporting period Number of open orders that at the close of the reporting period have been

in a hold status for more than 90 days

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

CLEC Formula For:

> Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T' 'R')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('T' 'R')

AND ORDER_STATUS = P AND WFA_DDOBJ <

TO_DATE(ACTIVITY_DATE,'YYYYMMDD') - 90

AND CNR_YN = N

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel

Formula For: **VERIZON**

> Denominator Numerator

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE
AND ACTIVITY_DATE <= ENDDATE
AND SERVICE_TYPE IN ('I' 'W')

AND ORDER_STATUS = C

SELECT

SUM(NO_WFA_TRUNKS)

WHERE STATE = NJ

AND ACTIVITY_DATE >= STARTDATE

AND ACTIVITY_DATE <= ENDDATE

AND SERVICE_TYPE IN ('I' 'W')

AND ORDER_STATUS = P

AND WFA_DDOBJ <

TO_DATE(ACTIVITY_DATE,'YYYYMMDD') - 90

AND $CNR_YN = N$

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Guidelines For: PR-9 Hot Cut Loops

C2C Guideline:

Definition:

BA calculates On Time Performance for LNP and Hot Cuts using WFA. Time stamps for framework start and stop times and translation start and stop times will be used to ensure work is completed according to prescribed requirements. Two work types are used in WFA-DI NDSUB - for pre-wire and testing CLEC dial-tone on DD-2 NDSCT - for performing "hot cut" on DD Note: Separate work requests will be created for RCMAC. The work requests include combined order number, lead CKID, number of ckts/segments, NPA-NXX, commitment date & time. A Hot Cut is considered complete when one of the following occurs: 1. BA performs the hot cut, notifies the CLEC by telephone, and the CLEC accepts the hot cut and issues a serial number (or index number); or 2. BA performs the hot-cut, notifies the CLEC by telephone, but the CLEC does not accept the hot cut, or report a trouble, within one hour of notification and has not specifically requested, within the hour, more time to test; or 3. BA performs the hot cut, attempts to notify the CLEC by telephone but receives no answer and leaves a phone message, and the CLEC does not respond within one hour of the message.(footnote 28) For Metrics PR-9-01, 03, 06 and 07, orders are measured for the month in which they are completed. For Metrics PR-9-01, 04, 05, 08 and 09, orders are measured for the month in which they are (a) completed, or (b) cancelled by the CLEC.

Performance Standard: Metric PR-9-01: 95% completed within Cut-Over Window. Cut-Over Window: Amount of time from start to completion of physical cut-over of lines: 1 to 9 lines: 1 Hour 10 to 49 lines: 2 Hours 50 to 99 lines: 3 Hours 100 to 199 lines: 4 Hours 200 or more lines: 8 Hours If IDLC is involved - 4 Hour Window (8AM to 12 Noon or 1PM to 5PM) applies to start time.(footnote 29) Metrics PR-9-02 through PR-9-09: No Standard.

Exclusions:

BA Test Orders., Bell Atlantic Administrative orders, Additional Segments on orders (parts of a whole order are included in the whole). If a CLEC cancels an order before the start of a hot cut window and BA performs the hot cut, this BA error will result in a retail trouble report and need not be reflected elsewhere. Metric PR-9-09: Hot Cuts where no dial tone was found on the DD-2 test and the CLEC was notified of the problem. Hot Cuts where dial tone was found on the DD-2 test and was not present on the due date.

Report Dimensions:

CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific

Geography:

POTS: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen

28 If BA adopts a practice of giving Jeopardy Notices to BA Retail customers who purchase retail services that are analogous to the services covered by this metric, the standard wc "Parity with BA Retail".

29 Only applicable if BA notified CLEC by 2:30 PM Eastern Time on DD-2 that the service was on IDLC.

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UNE (Provisio	ning)					
Report Labels:	PR-9-01-3114	POTS - Provisioning		95% w/in cut over window		
Guidelines:	PR-9 - Hot Cuts	PR-9 - Hot Cuts				
	% On Time Pe	erformance - Hot Cuts				
Result: (Numera	tor / Denominator) *	100				
	Denominator:		Numerator:			
Count of hot cut (coordinated loop) orders completed.			Count of Hot Cut (coordinated loop) orders (with or without number portability) completed within commitment window (as scheduled on order) on due date.			
Filtered output	file: Order Detail					
	For the details on the above out put filtered file layout refer to File Appendix: 41 File Type: Excel					
Formula For:	VERIZON					
Denominator Numerator						
SELECT COUNT(#ORDS)			SELECT COUNT(#ORDS)			
WHERE STATE = NJ			WHERE STATE = N AND MET = "Y"	J		

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UNE (Provisioning) POTS - Provisioning Report Labels: PR-9-02-3520 No Standard Guidelines: PR-9 - Hot Cuts % Early Cuts - Lines Result: (Numerator / Denominator) * 100 **Denominator:** Numerator: Count of Hot Cut (coordinated loop) lines (with or without number Count of Hot Cut lines completed portability) cut before frame due time. Filtered output file: Order Detail For the details on the above out put filtered file layout refer to File Appendix: 41 File Type: Excel Formula For: CLEC Denominator Numerator SELECT **SELECT** COUNT(# OF LPS) COUNT(*) WHERE STATE = NJ AND UT TICKET COMP DATE,UT TICKET COMP TIME < FDT WHERE STATE = NJ AND UT TICKET COMP DATE,UT TICKET COMP TIME < FDT

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UNE (Provisioning) POTS - Provisioning Report Labels: PR-9-03-3520 No Standard Guidelines: PR-9 - Hot Cuts % Early Cuts - Orders Result: (Numerator / Denominator) * 100 **Denominator:** Numerator: Count of Hot Cut orders completed Count of Hot Cut (coordinated loop) orders with lines (with or without number portability) cut before frame due time. Filtered output file: Order Detail For the details on the above out put filtered file layout refer to File Appendix: 41 File Type: Excel Formula For: **VERIZON** Denominator Numerator SELECT **SELECT** COUNT(#ORDS) COUNT(*) WHERE STATE = NJ AND UT TICKET COMP DATE,UT TICKET COMP TIME < FDT WHERE STATE = NJ AND UT TICKET COMP DATE,UT TICKET COMP TIME < FDT

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UNE (Provisio	ning)				
Report Labels: PR-9-04-3520 POTS - Provisioning				No Standard	
Guidelines:	PR-9 - Hot Cuts				
	% Defective C	uts - Lines			
Result: (Numera	tor / Denominator) *	100			
	Denominator:		Numerator:		
Count of Hot Cut lines completed			Count of Hot Cut (coordinated loop) lines with troubles reported by CLEC following notification of completion but before acceptance.		
Filtered output	file: Order Detail				
For the details on the above out put filtered			ayout refer to File Apper	ndix: 41 File Type: Excel	
Formula For:	VERIZON				
	Denominat	or		Numerator	
SELECT	•••		SELECT		
COUNT(# OF LPS)			COUNT(# OF LPS)		
WHERE STATE = NJ			WHERE STATE = NJ		

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UNE (Provisio	ning)						
Report Labels:	PR-9-05-3520	POTS - Provisioning			No Standard		
Guidelines:	PR-9 - Hot Cuts	R-9 - Hot Cuts					
	% Defective Cuts - Orders						
Result: (Numera	tor / Denominator)	* 100					
	Denominator:				Numerator:		
Count of Hot Cut (coordinated loop) orders with lines with troubles reported by CLEC following notification of completion but before acceptance.				Count of Hot Cut (coordinated loop) orders with lines with troubles reported by CLEC following notification of completion but before acceptance.			
Filtered output	file: Order Detail						
For the details on the above out put filtered file layout refer to File Appendix: 41 File Type: Excel				Type: Excel			
Formula For:	VERIZON	VERIZON					
	Denomina	itor			Numer	ator	
SELECT				SELECT			
COUNT#ORDS)				COUNT(#ORDS)			
WHERE STATE = NJ				WHERE STATE = NJ			

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UNE (Provisio	ning)				
Report Labels:	PR-9-06-3520	POTS - Provisioning		No Standard	
Guidelines:	PR-9 - Hot Cuts				
	% Late Cuts -	Lines			
Result: (Numera	tor / Denominator)	* 100			
	Denominator:			Numerator:	
Count of Hot Cut lines completed			Count of Hot Cut (coordinated loop) lines cut more than 30 minutes after the cut-over window (includes time for notification to CLEC)		
Filtered output	file: Order Detail				
For the details on the above out put filtered file layout refer to File			d file layout refer to File Apper	ndix: 41 File Type: Excel	
Formula For:	VERIZON				
	Denomina	tor		Numerator	
SELECT COUNT(# OF LP	PS)		SELECT COUNT(# OF LPS)		
WHERE STATE = NJ			WHERE STATE = NJ		

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UNE (Provisio	ning)					
Report Labels:	PR-9-07-3520	R-9-07-3520 POTS - Provisioning No Standard				
Guidelines:	PR-9 - Hot Cuts	PR-9 - Hot Cuts				
	% Late Cuts - 0	Orders				
Result: (Numera	tor / Denominator) *	100				
	Denominator:		Numerator:			
Count of Hot Cut orders completed			Count of Hot Cut (coordinated loop) orders with lines cut more than 30 minutes after the cut-over window (includes time for notification to CLEC)			
Filtered output	file: Order Detail					
For the details on the above out put filtered fi			ile layout refer to File Apper	ndix: 41 File Type: Excel		
Formula For:	VERIZON					
	Denominato	r		Numerator		
SELECT COUNT#ORDS) WHERE STATE	N. I		SELECT COUNT#ORDS)			
WHERE STATE - NO			WHERE STATE = NJ AND MET = "N"			

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UNE (Provisioning)

Report Labels: PR-9-08-3520 POTS - Provisioning

No Standard

Guidelines:

PR-9 - Hot Cuts

Average Duration of Service Interruption

Result: (Numerator / Denominator)

Denominator: Numerator:

Count of early cuts plus defective cuts plus cuts with service interruption reported within 7 days of cut.

Duration time from identification of Early cut Defective cut Report of installation trouble for service interruption reported within 7 days of cut To

Closure of trouble reported in each case.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text

SELECT

Formula For: CLEC

Denominator Numerator

SELECT COUNT(*)

AND 17 = X

AND R30 <> X

COUNT(*)
WHERE AFLAG3 = H

WHERE AFLAG3 = H

AND CAT = 1

AND FDIS >= 0300

AND FDIS <= 0599

WHERE AFLAG3 = H

AND CAT = 1

AND FDIS >= 0300

AND FDIS <= 0599

AND FDIS >= 0300 AND FDIS <= 0599 AND I7 = X AND R30 <> X

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UNE (Provisio	ning)					
Report Labels:	PR-9-09-3520 POTS - Provisioning			No Standard		
Guidelines:	PR-9 - Hot Cuts					
	% Supplement	ed or Cancelled Orders				
Result: (Numera	tor / Denominator) *	100				
	Denominator:			Numerator:		
Count of Hot Cut orders completed plus cancelled orders Count of Hot Cut orders cancelled or supplemented at BA Request						
Filtered output	file: Order Detail					
For the details on the above out put filtered file layout refer to File Appendix: 41 File Type: Excel						
Formula For:	Formula For: CLEC					
Denominator Numerator						
SELECT COUNT(#ORDS)			SELECT			
WHERE STATE = NJ			COUNT(#ORDS)			
			WHERE STATE = NJ AND CNR CODE IN			

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